

ENERGY NOTES



Upgrade your
A/C system and save

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Investing in greater reliability for you

We realize how much your business depends on reliable electric service. That's why we're investing to make our infrastructure stronger every day, in good weather and bad. Here are some examples:

- » **System hardening** – strengthening critical main lines that serve hospitals, emergency services and major thoroughfares
- » **Pole inspections** – inspecting poles for damage and weathering and replacing or reinforcing as needed
- » **Line clearing** – trimming trees around main and local power lines to help prevent flickers and outages
- » **Thermovision** – using infrared technology and visual inspections of overhead power lines to detect and repair equipment problems and prevent future power outages

If you have a single FPL account for your business, you can get updated information every quarter about the investments we're making in your area. Simply go to FPL.com/neighborhood for the latest information.

Ensuring a clean energy future

We know that our customers expect clean energy solutions that contribute to a better quality of life – now and in the years to come. That is one reason why we're investing in renewable energy technologies. FPL is proposing to construct and operate three solar energy projects throughout the state. Our Next Generation Solar Energy Centers will provide customers with clean energy that will substantially reduce greenhouse gas emissions and decrease fossil fuel usage.

DID YOU KNOW? Over the life of these centers, the solar energy produced will prevent the emission of more than 3.5 million tons of greenhouse gases — equivalent to removing 25,000 cars from our roads, annually*.



**According to the U.S. Environmental Protection Agency*



Upgrade your A/C system and save

We all count on air conditioning to help keep comfortable. So why not take more control over how much energy your A/C system is using? If you have a unit that's 15 years or older or is needing repair more frequently, it's time to upgrade and save. FPL can help you pay for a more efficient unit.

With a new unit, you'll notice an immediate difference in:

- » Energy savings
- » Repair costs
- » Comfort

When you spend less on energy bills and repairs, you have more money to invest in your business. Visit FPL.com/hvacdx to learn more.

SMALL BUSINESS CASE STUDY

Business operations:
4,500 hours a year

Unit size: **10 tons**

DX unit efficiency:
13.0 Energy Efficiency Rating (EER) compared to 10.3 EER

A/C electricity savings:
\$636 a year

Beware of phone scams

Sometimes we receive reports about phone solicitations from callers posing as FPL employees. FPL will never ask you for any of your account information – personal or business. If you receive a fraudulent phone call, please call the customer service number on your bill to report it.

Storm charge adjustment

There was a small increase to the storm charge on your electric bill, effective Nov. 1. The storm charge increased from \$0.00098 per kilowatt-hour (kWh) to \$0.00128 cents per kWh. As a result, a 1,300 kWh business bill is now \$157.12.

Help the environment – go paper free

Simply enroll in the FPL E-Mail Bill® program at FPL.com/ebillbiz to receive and pay your company's bill online. You'll help save trees while still getting the same bill detail you now get by mail.



Shift energy usage and get a break from FPL

Looking for another way to save money? Our Time-of-Use (TOU) rate may be for you. TOU works best for businesses that operate between 16 and 24 hours per day and can shift electricity usage away from times of peak systemwide consumption. You may already be using enough off-peak energy to benefit.

With TOU*:

- » You're billed a lower rate for off-peak usage and a higher rate on-peak usage
- » The more energy consumption you can shift off peak, the greater your savings

To learn more about TOU or our other rate options, call 1.800.FPL.5566.

TIME-OF-USE PEAK HOURS

DATES	DAYS	TIME	EXCLUSIONS
Nov. 1 – March 31	Monday – Friday	6 a.m. to 10 a.m. 6 p.m. to 10 p.m.	Thanksgiving Day, Christmas Day, New Year's Day
April 1 – Oct. 31	Monday – Friday	Noon to 9 p.m.	Memorial Day, Independence Day, Labor Day

** If your business already is on the TOU rate, remember that FPL's on-peak hours change on Nov. 1. A one-year commitment may be required for some customers.*



It's easy to enjoy the power of energy savings

Request our free Business Energy Evaluation, and we'll show you how to make your business more energy efficient. We can even provide financial incentives for equipment and structure upgrades. **Start saving now by calling the FPL Business Customer Care Center at 1.800.FPL.5566**