



FPL

AUGUST RATES 2008

Higher Fuel Costs, What We're Doing and Actions You Can Take

In this brochure, we want to provide to all FPL customers some highlights about changes in your electric rates as well as detailed information about your bill. We also want to give you some ideas on making it easier and more convenient to manage and pay your electric bill as well as tips on how to gain more control over your energy usage.

Higher Fuel Costs Mean Higher Electric Bills –

It takes fuel for us to generate the electricity you use every day in your home. Because fuel costs are a pass-through charge on customer bills, rising fuel costs mean higher electric bills. On July 1, the Florida Public Service Commission approved an adjustment in the pass-through fuel charge that will increase the bills of FPL customers in 2008 and 2009. From August through December 2008, a 1,000 kilowatt-hour monthly residential bill will increase by \$8.14, from \$102.63 to \$110.77 or about 8 percent.* The 2009 rate, which will be available in the rates insert you will receive in January 2009, will depend on factors such as the volatility of world fuel markets, hurricane events and other bill impacts. It's important to note that FPL does not make a single penny of profit on fuel, which represents more than half of a typical bill. Under Florida law, FPL is not permitted to earn a profit on fuel and customers only pay for the fuel needed to produce the electricity they consume.

What We're Doing and What You Can Do – FPL has taken numerous steps to mitigate the impact of fuel costs by improving the efficiency of our plants and building new generation facilities with low or no fuel costs. FPL's fossil fuel power plant fleet is the most fuel efficient among large-scale utilities nationwide, and we continue to improve the fuel efficiency of our plants. As a fossil power plant increases in efficiency, it can generate the same megawatt hour of electricity with less fuel, thus saving money for FPL customers and producing fewer greenhouse gases.

We have proposed power plant modernizations that will save customers roughly \$450 million in fuel and other savings due to increased efficiencies.

We're upgrading our existing nuclear facilities, where fuel costs are dramatically lower than for fossil fuel generation.

And we're planning to build three state-of-the-art solar energy centers in Florida.

In this brochure, you'll find information on a variety of easy and convenient FPL billing and payment options. You'll also find tips for getting more control over your energy usage, while protecting the environment and saving money at the same time. To get started, please visit www.FPL.com/toolkit.

**Amount will vary based on customer usage.*

Tips to Help Manage Your Electric Use

There are a number of ways you can get more control over your energy usage.

1. On hot days, cool your home at 78° or warmer with the thermostat fan switch on "auto." For additional savings, raise your thermostat to 82° or warmer when you're away from home.
2. Install a programmable thermostat to adjust the temperature automatically and maximize energy savings. When cooling, try programming the thermostat to 82° while you are gone in the daytime and return it to 78° two hours before you get home.
3. Clean or replace your air conditioner's filter every month to trim your cooling and heating costs and help your unit run more efficiently.
4. Turn off your ceiling fan when you leave the room. A fan that runs constantly can cost up to \$7 a month depending on size and age. For more energy saving tips, visit www.FPL.com/toolkit.

Information About Your Bill, Rates and FPL Programs

This insert not only includes the latest information about your monthly FPL electric bill, it also explains how our programs can help you manage your electric usage.

Standard Residential Service

Most residential customers have standard residential service. This includes a price incentive to conserve energy. When you keep your electricity usage at or below 1,000 kWh a month, you are billed at a lower rate.

Standard service costs (excluding utility taxes and franchise fees) include a:

- Monthly price of 4.134 cents per kWh for the first 1,000 kWh used
- Monthly price of 5.166 cents per kWh for any amount surpassing 1,000 kWh
- Fuel price of 6.021 cents per kWh for the first 1,000 kWh used
- Fuel price of 7.021 cents per kWh for any amount surpassing 1,000 kWh
- Storm charge of 0.111 cents per kWh used
- Gross receipts tax, collected on behalf of the state of Florida, of \$2.77 on a 1,000 kWh bill
- Customer charge of \$5.34 per month

Time-of-Use Rates

If you can shift a significant part of your electric usage to evenings or weekends when it costs less, you may benefit from FPL's Time-of-Use (TOU) service. Otherwise, it's not recommended since this service could actually increase your bill. Time-of-Use rates include a:

- Customer charge of \$8.47 per month
- Storm charge of 0.111 cents per kWh used
- Monthly non-fuel energy charge of 2.923 cents per kWh (off-peak) and 7.871 cents per kWh (on-peak)
- Monthly fuel charge of 6.158 cents per kWh (off-peak) and 6.817 cents per kWh (on-peak)

For information about our TOU rate, visit www.FPL.com or call the customer service number at the bottom of your bill.

Deposits

New customers are asked to pay a cash deposit for electric service. Deposits are based upon twice the past year's average monthly billing at that location, with a \$25 minimum. However, FPL may waive the deposit if you have an excellent credit record. If your account remains open for more than six months, your deposit will earn 6 percent interest from the time the deposit is paid in full. The interest is credited to your account annually and the deposit is returned plus any earned interest when the account is closed or after 23 consecutive months of service if:

- You have not paid after the past due date of your regular bill more than once within the past 12 months
- You have not paid with a check that has been refused by a bank
- Your service has not been disconnected for non-payment within the past 12 months
- You have not used electric service in a fraudulent or unauthorized manner

Gross Receipts Tax

FPL pays 2.5 percent of our gross electric revenues to the state in the form of a gross receipts tax. This tax appears as a separate line item on your bill.

Service Charges

The Florida Public Service Commission allows utilities to recover the costs of providing certain services. Current service charges are:

- \$14.88 to open/transfer/reopen an account
- \$17.66 to reconnect service after disconnection either for non-payment or violation of a rule or regulation
- \$23.24 or 5 percent of the payment amount, whichever is greater, for a dishonored check
- 1.5 percent added to late-paying customers' bills
- \$5.11 for each visit by FPL representatives to collect payment on an overdue account

Managing Your Electric Bill is Easier Than Ever

It's time to start enjoying your life more! Four *free* FPL programs make it easier and more convenient to pay your electric bill.

FPL Automatic Bill Pay® – With FPL Automatic Bill Pay, you'll spend less time thinking about your bill and more time doing the things you enjoy the most. That's because your electric bill is paid automatically on time, every month. Your payment is withdrawn from your bank account on the day you select (11-20 days after the bill is issued) so you don't have to remember to pay your bill. With FPL Automatic Bill Pay, you still receive a monthly statement for review and you never have to worry about late fees or missed payments again. You also save time and money by not having to write a check or buy stamps.

FPL Budget Billing® – Get a stabilized bill year-round. While FPL Budget Billing does not save you money, it's a great way to manage your bill amount month to month because you'll have a steady bill and payment year-round. You'll never experience major fluctuations in your bill again because this program evens out your annual energy costs over the course of the year so you pay about the same amount each month. Of course, you still have to keep an eye on your actual energy usage and continue to conserve.

FPL E-Mail Bill® – Help save trees by receiving and reviewing your bill quickly and easily via e-mail. With FPL E-Mail Bill, you get secure access to your account information 24/7 and monthly e-mail notification of your new bills and payment due dates – all without giving up the same detail you now get by mail. Plus, FPL E-Mail Bill is the perfect complement to FPL Automatic Bill Pay and FPL Budget Billing because all three work together to simplify your life.

FPL Pay Online – Pay your bill online, wherever and whenever you choose as long as it's by the due date. With FPL Pay Online, you'll have the flexibility to use it every month or only once in awhile. You can also schedule future payments. No more stamps or checks needed. And rest assured your payment will be processed every time, on time, through our secure connection.

For more information about FPL's billing and payment options, and to quickly and easily sign up, go to www.FPL.com/FPLPay.

If You Have Special Needs

FPL can help you if you are on a fixed or low income, rely on life-sustaining medical equipment or are in a situation where unexpected circumstances prevent the timely payment of your bills. For more information, call us at the number on the bottom right of your bill or visit us at www.FPL.com.

Our Fuel Mix Is One of the Cleanest in the Nation

FPL has a long history of meeting Florida's growing electricity needs with sensitivity toward protecting the environment. Fuel is necessary to generate electricity, and our fuel mix is one of the cleanest in the nation. In fact, coal – the highest carbon-emitting fuel – makes up almost 50 percent of the national fuel mix*. By comparison, with more than 70 percent of our electricity coming from clean-burning natural gas and nuclear power, which produces no greenhouse gas emissions, FPL has one of the lowest emissions profiles among U.S. utilities.

Because electricity use continues to grow in Florida, we must ensure a reliable and stable supply of electricity. We're working with state

regulators to find a more balanced approach for future power generation, including more nuclear and renewable power sources, such as the sun and wind, to help combat climate change.

FPL Fuel Mix**

Natural Gas	53%
Nuclear	19%
Purchased Power	16%
Oil	7%
Coal	5%

*Source: Department of Energy

**Sources of generation for 12 months ending May 2008

Understanding Your Bill

FPL's statement is designed to make it easier for you to read and understand. The charges that make up the cost of service are explained on the lower left side of your bill. The residential charges indicated below include both the storm and the mid-course fuel change adjustments.



1 The Customer charge of \$5.34 is a fixed monthly charge that covers the cost of your service and meter – including installation – and the administrative costs of billing and maintaining service and account records.

2 A Storm charge of 0.111 cents for each kWh used covers the costs associated with storm restoration.

3 The Fuel charge is shown to illustrate the impact of fuel costs on your bill. You are charged for the cost of fuel needed to produce electricity: 6.021 cents per kWh for the first 1,000 kWh and 7.021 cents per each additional kWh used. This cost is passed on directly to customers at no profit to FPL. Fuel costs are reviewed at least once a year and the cost per kWh for fuel decreases or increases accordingly.

4 A Non-Fuel charge covers the general costs of producing and delivering electricity to your home, excluding fuel. It is based on 4.134 cents per kWh for the first 1,000 kWh used and 5.166 cents for each additional kWh.

Your electric statement Account number: 12345-67890

For: Customer name: JANE CUSTOMER
Service address: 456 SERVICE AVE

Statement date:
Next meter reading:

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	Total amount you owe (=)	New charges due by
0.00	0.00	0.00	0.00	\$119.74	\$119.74	00/00/08

Meter reading - Meter 9C8815
Current reading - 62280
Previous reading - 61980
kWh used - 1000

Energy usage

Last Year	This Year
1026	1000
32 Service days	34
32 kWh per day	29

Balance before new charges \$0.00

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	\$108.00**
Gross receipts tax	3.27
Franchise charge	3.11
Utility tax	5.88
Total new charges	\$119.74

****The electric service amount includes the following charges:**

Customer charge:	\$5.34
Storm Charge:	\$1.11
Fuel:	\$60.21
Non-Fuel:	\$41.34
Total amount you owe	\$119.74

**** A late payment charge of 1.50% will apply if not paid by January 29, 2008, and your account may be subject to being billed an additional deposit.**

The electric service amount includes the following charges:

- 1** Customer charge: \$5.34
- 2** Storm charge: \$1.11
- 3** Fuel: \$60.21
*(First 1000 kWh at \$0.06021)
(Over 1000 kWh at \$0.07021)*
- 4** Non-Fuel: \$41.34
*(First 1000 kWh at \$0.04134)
(Over 1000 kWh at \$0.05166)*

* Sample bill only. Charges will vary based on customer usage. Bill for customers on the RS-1 rate.

- 5** The total amount you owe may include a franchise fee and utility tax, which vary by area, and a gross receipts tax. FPL is required to collect these fees and taxes for distribution to the appropriate entities. FPL does not profit from these fees and taxes and also does not establish the amounts.

Para recibir esta informacion en Espanol, llame 1-800-375-3511, por favor.



FPL

FPL Energy News
Florida Power & Light Company
P.O. Box 14000
Juno Beach, FL 33408

