## Florida Power & Light Company

# Residential Air Conditioning Program Standards

Effective: November 2, 2020

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## **Program Objective**

Encourage customers to install high-efficiency air-cooled air conditioning systems ("A/C System").

## **Eligibility Requirements**

#### **Customer must:**

- Have an active FPL residential account.
- Reside in a residential single-family detached home (excludes manufactured or mobile homes).
- Have not received a rebate for the same A/C System within the past two years. This limitation may be waived, at FPL's sole discretion, if the A/C System is damaged by a state or federally recognized natural disaster, tornado, fire or the like.
- Select an A/C System that meets all equipment specifications.
- Select, verify and hire a Participating Independent Contractor ("PIC") to perform the installation work.
  - Governmental entities, including local, state and federal agencies may, with FPL's preapproval, perform installations themselves provided they comply with all other Program Standards requirements.

#### A/C Systems must reflect the following specifications:

- Straight-cool, electric-driven, air-cooled system with a Seasonal Energy Efficiency Ratio ("SEER") of 16 or 17.
- New (i.e., cannot be refurbished, previously installed or used).
- Certified by the Air Conditioning, Heating & Refrigeration Institute ("AHRI") as listed on its website (<u>www.ahridirectory.org</u>) and listed (including any supplemental devices) by Underwriters Laboratories ("UL") or another nationally recognized testing organization in accordance with UL standards.

#### **Installation by the PIC must:**

- Completely replace an existing electric-driven cooling system (*i.e.*, condenser, blower, coil, and any supplemental devices). Replacement of only some components does not qualify.
- If the existing A/C System is connected to an FPL Load Management (On Call<sup>®</sup>) transponder, the FPL low voltage wire must be disconnected from the existing thermostat and reconnected to the new thermostat.
  - The reconnection must be acknowledged in FPL's Web Incentive Processing System ("WIPS").
- Systems with non-electric heating or no heating can be replaced with like heating.

## **PIC Requirements**

- FPL at its sole discretion will determine the number of PICs eligible to participate in the Program.
- PIC is required to comply with all requirements of these Program Standards and a failure to comply can result in denial of the rebate and the PIC's removal from participation in the Program.
- PIC must sign an agreement with FPL regarding participation in the Program. This is separate and independent from any agreement between the customer and the PIC.
- PIC must be a licensed mechanical or air conditioning contractor in good standing in the State of Florida at all times.

## **Rebate Amount and PIC Reimbursement Processing**

#### **Rebate Amount**

- \$150 per installation.
- The rebate amount must appear as an itemized credit on the PIC's invoice to the customer and the customer must have paid the amount net of the rebate.

#### **PIC Reimbursement Processing**

- PIC shall complete the Residential Air Conditioning Rebate Certificate (including obtaining the customer's signature) and leave one copy with the customer.
- PIC shall submit its rebate reimbursement request and all required documentation online through WIPS in a timely and accurate manner, or through any other administrative process as may be established by FPL.
- For the sole purpose of ensuring Program compliance in order to issue the rebate, FPL reserves the right to verify any installation and will be the sole determiner of whether the requirements of these Program Standards have been met. Customer must allow access for this purpose.

#### **Participation Limitation**

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Residential sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1<sup>st</sup> of the following year. FPL will provide customer and PIC messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

## **Reporting Requirements**

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's Demand-Side Management ("DSM") Annual Report.

## **Disclaimers**

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper A/C system for their residence; and/or (ii) that any of the underlying work performed by the PIC was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the A/C system and does not manage or provide oversight of the work performed by the PIC selected and hired by the customer. It is the sole responsibility of the customer to investigate and select an A/C system that is appropriate for their specific application, perform their own due diligence in selecting the PIC, manage the PIC they select and hire to perform the work, and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control or instructions to PICs regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the PIC who is

an independent contractor and likewise the sole responsibility of the customer to manage and inspect the work performed by the PIC. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment and/or the work provided by the PIC.