



## STORM PREPARATION

### BEFORE THE STORM

- Develop an emergency plan including evacuation routes and special medical needs.
- Update your FPL account phone number at [www.FPL.com](http://www.FPL.com). This will expedite the response time to your phone call in the event of an outage.
- Turn off and unplug a TV set before lowering a TV antenna or satellite dish. Avoid power lines.
- Turn off and unplug any non-essential electrical equipment.
- In the event of a power outage, make sure you have a battery-operated radio, multiple flashlights, and a battery-operated fan along with extra batteries.
- Put important documents in a waterproof container.

Visit [www.FPL.com/storm](http://www.FPL.com/storm)  
FOR ADDITIONAL TIPS ON STORM PREPARATION.



## WEATHERING A STORM

### DURING THE STORM

If your electricity goes off —

- Freezer foods can last up to 3 days. They're safe to eat if they still have ice crystals at the center.
- Post a list of contents on your freezer to minimize the times you open it.

### AFTER THE STORM

- Please be patient. Listen to your local radio news on a battery-powered radio for regular updates from FPL. Assume that FPL is aware of mass outages. However, if your neighbors have power and you don't, have your account number and call **1-800-4OUTAGE**.
- For your safety, please stay away from fallen wires, flooded areas, and debris.
- Please be careful to follow safe operating procedures for generators. Never run them inside your home.
- Visually inspect the area around your electricity meter (outside). If you detect or suspect any damage, call an electrician.

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