HOW TO SPOT A SCAM

Don’t become a victim.
In one of the most common scams, a caller may:

- **Pretend** to be from Florida Power & Light Company (FPL). Your caller ID may even display FPL’s name.

- **Threaten** to turn off power to your home or business within a few hours.

- **Demand immediate payment** only with a prepaid card or wire transfer.

Suspect a scammer?
Here’s what to do if the call seems suspicious:

1. Hang up.
2. Call the police.

**DO NOT** pay over the phone if immediate payment only with a prepaid card or wire transfer is demanded to avoid disconnection.

FPL will always offer you multiple ways to pay your bill.

UTILITIES UNITED AGAINST SCAMS