

HOW TO SPOT A SCAM

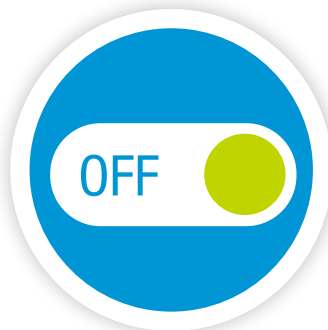
Don't become a victim.

In one of the most common scams, a caller may:



Pretend to be from Florida Power & Light Company (FPL). Your caller ID may even display FPL's name.

Threaten to turn off power to your home or business within a few hours.



Demand immediate payment only with a prepaid card or wire transfer.

Suspect a scammer?

Here's what to do if the call seems suspicious:

- 1 Hang up.
- 2 Call the police.



DO NOT pay over the phone if immediate payment only with a prepaid card or wire transfer is demanded to avoid disconnection.

FPL will always offer you multiple ways to [pay your bill.](#)

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AGAINST SCAMS

