Proposed rate changes will help keep your energy service reliable and bills low

Latest typical bill comparisons

<table>
<thead>
<tr>
<th>Service</th>
<th>Bill Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Average</td>
<td>$137.29</td>
</tr>
<tr>
<td>Florida Average</td>
<td>$120.93</td>
</tr>
<tr>
<td>FPL Bill</td>
<td>$91.73</td>
</tr>
</tbody>
</table>

Source: Typical 1,000-kWh residential customer bill amounts; FPL bill amount (PSC April 2016), Florida average (2015 annual average, data from PSC, FMEA, JEA) and national average (EEI July 2015)

We work hard every day to provide you with electric service that’s cleaner and more reliable than ever before, at a price that’s lower than it was a decade ago and among the lowest in the nation. The benefits we deliver to you are the direct results of smart, long-term investments we’ve made in advanced technologies and cost-saving efficiencies. In order to support continued investments in our infrastructure that will improve electric service reliability, reduce emissions, enhance generation fuel efficiency, and strengthen our electric system to make it more resilient in severe weather, we filed a comprehensive four-year rate plan with the Florida Public Service Commission for new base rates that would begin in 2017.

Our base rate plan for 2017-2020 includes three base rate adjustments phased in during the four-year period totaling about $13.28 a month, or about 44 cents a day. Combined with current projections for fuel and other costs, we estimate that the total typical 1,000-kWh residential customer bill will grow at about 2.8 percent per year, roughly the expected rate of inflation, from January 2016 through 2020. Even with this change, we estimate our typical residential bill in 2020 will still be lower than it was in 2006, and will remain among the lowest in the state and nation based on current bill comparisons.

Our proposed rate plan is designed to continue supporting investments that result in tangible benefits for you while providing longer-term cost certainty and service that is ranked among the most reliable in the nation. To calculate the changes to your bill, visit: » FPL.com/answers
## Residential rates summary

<table>
<thead>
<tr>
<th>Rate Code</th>
<th>Type of Charge</th>
<th>Current Rate</th>
<th>Proposed Base Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>April 1, 2016</td>
<td>Jan. 1, 2017</td>
</tr>
<tr>
<td>RS-1</td>
<td>Residential Service</td>
<td>$7.87</td>
<td>$10.00</td>
</tr>
<tr>
<td></td>
<td>Customer Charge/Minimum</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Base Energy Charge (¢ per kWh)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>First 1,000 kWh</td>
<td>4.913</td>
<td>5.700</td>
</tr>
<tr>
<td></td>
<td>All Additional kWh</td>
<td>6.038</td>
<td>6.700</td>
</tr>
<tr>
<td>RST-1</td>
<td>Residential Service – Time of Use</td>
<td>$12.36</td>
<td>$10.00</td>
</tr>
<tr>
<td></td>
<td>Customer Charge/Minimum</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>with Lump-Sum Metering Payment</td>
<td>$7.87</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Base Energy Charge (¢ per kWh)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>On-Peak</td>
<td>9.154</td>
<td>10.169</td>
</tr>
<tr>
<td></td>
<td>Off-Peak*</td>
<td>(4.072)</td>
<td>(4.523)</td>
</tr>
</tbody>
</table>

### Outdoor Lighting

**Charges for FPL-Owned Units**

<table>
<thead>
<tr>
<th>Type</th>
<th>Total Cost (Fixture, Maintenance and Energy Non-Fuel)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium Vapor 6,300 lu 70 Watts</td>
<td>$7.71</td>
</tr>
<tr>
<td>Sodium Vapor 9,500 lu 100 Watts</td>
<td>$8.15</td>
</tr>
<tr>
<td>Sodium Vapor 16,000 lu 150 Watts</td>
<td>$8.89</td>
</tr>
<tr>
<td>Sodium Vapor 22,000 lu 200 Watts</td>
<td>$12.65</td>
</tr>
<tr>
<td>Sodium Vapor 50,000 lu 400 Watts</td>
<td>$15.33</td>
</tr>
<tr>
<td>Sodium Vapor 12,000 lu 150 Watts</td>
<td>$9.56</td>
</tr>
<tr>
<td>Mercury Vapor 6,000 lu 140 Watts</td>
<td>$7.26</td>
</tr>
<tr>
<td>Mercury Vapor 8,600 lu 175 Watts</td>
<td>$7.70</td>
</tr>
<tr>
<td>Mercury Vapor 21,500 lu 400 Watts</td>
<td>$13.18</td>
</tr>
</tbody>
</table>

**Charges for Customer-Owned Units**

<table>
<thead>
<tr>
<th>Type</th>
<th>Total Charge – Relamping and Energy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium Vapor 6,300 lu 70 Watts</td>
<td>$2.66</td>
</tr>
<tr>
<td>Sodium Vapor 9,500 lu 100 Watts</td>
<td>$2.99</td>
</tr>
<tr>
<td>Sodium Vapor 16,000 lu 150 Watts</td>
<td>$3.55</td>
</tr>
<tr>
<td>Sodium Vapor 22,000 lu 200 Watts</td>
<td>$4.88</td>
</tr>
<tr>
<td>Sodium Vapor 50,000 lu 400 Watts</td>
<td>$7.06</td>
</tr>
<tr>
<td>Sodium Vapor 12,000 lu 150 Watts</td>
<td>$3.82</td>
</tr>
<tr>
<td>Mercury Vapor 6,000 lu 140 Watts</td>
<td>$3.30</td>
</tr>
<tr>
<td>Mercury Vapor 8,600 lu 175 Watts</td>
<td>$3.80</td>
</tr>
<tr>
<td>Mercury Vapor 21,500 lu 400 Watts</td>
<td>$6.79</td>
</tr>
</tbody>
</table>

**Energy Only**

<table>
<thead>
<tr>
<th>Type</th>
<th>Non-Fuel Energy (¢ per kWh)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium Vapor 6,300 lu 70 Watts</td>
<td>$0.81</td>
</tr>
<tr>
<td>Sodium Vapor 9,500 lu 100 Watts</td>
<td>$1.14</td>
</tr>
<tr>
<td>Sodium Vapor 16,000 lu 150 Watts</td>
<td>$1.67</td>
</tr>
<tr>
<td>Sodium Vapor 22,000 lu 200 Watts</td>
<td>$2.45</td>
</tr>
<tr>
<td>Sodium Vapor 50,000 lu 400 Watts</td>
<td>$4.67</td>
</tr>
<tr>
<td>Sodium Vapor 12,000 lu 150 Watts</td>
<td>$1.67</td>
</tr>
<tr>
<td>Mercury Vapor 6,000 lu 140 Watts</td>
<td>$1.72</td>
</tr>
<tr>
<td>Mercury Vapor 8,600 lu 175 Watts</td>
<td>$2.14</td>
</tr>
<tr>
<td>Mercury Vapor 21,500 lu 400 Watts</td>
<td>$4.45</td>
</tr>
</tbody>
</table>

**Non-Fuel Energy (¢ per kWh)**

- **2.780**
- **2.845**
- **2.845**
- **2.930**

**Other Charges**

<table>
<thead>
<tr>
<th>Type</th>
<th>Rate, 2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wood Pole</td>
<td>$9.69</td>
</tr>
<tr>
<td>Concrete/Steel Pole</td>
<td>$13.08</td>
</tr>
<tr>
<td>Fiberglass Pole</td>
<td>$15.38</td>
</tr>
</tbody>
</table>

**Underground Conductors**

<table>
<thead>
<tr>
<th>Type</th>
<th>Rate, 2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excluding trenching, per foot</td>
<td>$0.0780</td>
</tr>
<tr>
<td>Down-Guy, Anchor, and Protector</td>
<td>$9.34</td>
</tr>
</tbody>
</table>

*Except for customer charge, all rates and charges under Rate Schedule RS-1 shall apply to RTR-1. RTR-1 Base Energy and Fuel Charges and Credits applicable to on- and off-peak usage are in addition to the RS-1 charges.*
How your electric rates are set

Unlike the prices of many essential items you use every day that can change at any time, what you pay for electricity is closely regulated, with price changes requiring approval from an independent regulator – the Florida Public Service Commission (PSC). The PSC is tasked with ensuring fair rates for customers and an opportunity to earn a fair return for utilities. In fact, the PSC sets all of our rates and charges for electric service. Our current base rate agreement will expire at the end of 2016. When a rate agreement expires or changes are sought, utilities can file a request with the PSC. The review process that follows, known as a rate case, mirrors legal proceedings with testimony and hearings.

Summary of service charges

<table>
<thead>
<tr>
<th>Type of Service Charge</th>
<th>Current Charge</th>
<th>Proposed 2017 Charge</th>
<th>Proposed 2018 Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Service Connect</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New premise</td>
<td>$14.88</td>
<td>$25</td>
<td>$25</td>
</tr>
<tr>
<td>Service Connect</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Existing premise</td>
<td>$14.88</td>
<td>$12</td>
<td>$12</td>
</tr>
<tr>
<td>Reconnection of Service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non-payment</td>
<td>$17.66</td>
<td>$13</td>
<td>$13</td>
</tr>
<tr>
<td>Late payment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>For payments received after the due date</td>
<td>Greater of $5 or 1.5% applied to any past due unpaid balance</td>
<td>No change</td>
<td>No change</td>
</tr>
<tr>
<td>Return payment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charge for a check returned by the bank</td>
<td>$25 if $50 or less</td>
<td>No change</td>
<td>No change</td>
</tr>
<tr>
<td></td>
<td>$30 if $50.01 – $300</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$40 if $300.01 – $800</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>5% if greater than $800</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Field Collections</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>For payment collection on delinquent account</td>
<td>$5.11</td>
<td>$49</td>
<td>$48</td>
</tr>
<tr>
<td>Meter Tampering</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charge for tampering with meter</td>
<td>NA</td>
<td>$200 Residential &amp; Non-Demand Commercial / $1,000 Commercial</td>
<td>$200 Residential &amp; Non-Demand Commercial / $1,000 Commercial</td>
</tr>
</tbody>
</table>
During a rate proceeding, public hearings are held to give customers an opportunity to speak before the Florida Public Service Commission on the quality of service they receive from FPL. Customers are urged to arrive at the start time, since hearings may be adjourned early if no witnesses are present to testify.

### Quality of service hearings – dates and locations

<table>
<thead>
<tr>
<th>Date</th>
<th>Location</th>
<th>Address/Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 2</td>
<td>Fort Myers - 5 p.m.</td>
<td>School Board of Lee County, Board Room, Lee County Education Center</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2855 Colonial Blvd., Fort Myers, FL 33966</td>
</tr>
<tr>
<td>June 3</td>
<td>Sarasota - 9:30 a.m.</td>
<td>City Commission Chambers, City Hall 1565 First St., Sarasota, FL 34236</td>
</tr>
<tr>
<td>June 15</td>
<td>West Palm Beach - 6 p.m.</td>
<td>Solid Waste Authority of Palm Beach County 7501 N. Jog Rd., West Palm Beach, FL</td>
</tr>
<tr>
<td></td>
<td></td>
<td>33412</td>
</tr>
<tr>
<td>June 16</td>
<td>Melbourne - 9:30 a.m.</td>
<td>Brevard County Government Center Commission Room, Building C, 1st floor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2725 Judge Fran Jamieson Way, Melbourne, FL 32940</td>
</tr>
<tr>
<td>June 16</td>
<td>Daytona Beach - 6 p.m.</td>
<td>Museum of Arts and Sciences 352 S. Nova Road, Daytona Beach, FL 32114</td>
</tr>
<tr>
<td>June 27</td>
<td>Miami - 6 p.m.</td>
<td>Miami-Dade County Auditorium 2901 W. Flagler St., Miami, FL 33135</td>
</tr>
<tr>
<td>June 28</td>
<td>Fort Lauderdale - 9:30 a.m.</td>
<td>County Commission Chambers, Broward County Governmental Center</td>
</tr>
<tr>
<td></td>
<td></td>
<td>115 S. Andrews Ave., Fort Lauderdale, FL 33301</td>
</tr>
<tr>
<td>June 28</td>
<td>Pembroke Pines - 5 p.m.</td>
<td>South Regional/Broward College Library 7300 Pines Blvd., Pembroke Pines, FL</td>
</tr>
<tr>
<td></td>
<td></td>
<td>33024</td>
</tr>
<tr>
<td>June 29</td>
<td>Miami Gardens - 9:30 a.m.</td>
<td>Florida Memorial University, Lou Rawls Auditorium 15800 NW 42nd Ave., Miami</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Gardens, FL 33054</td>
</tr>
</tbody>
</table>

### Timeline of activities

The following dates have been established to govern the key activities of our request to the PSC:

- **Prehearing conference** ...................... Aug. 12, 2016
- **Hearings** ......................................... Aug. 22 to Sept. 2, 2016
- **Special agenda – revenue requirements** ... Oct. 27, 2016
- **Special agenda – rates** ..................... Nov. 29, 2016

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