Safety is always FPL’s first priority. We urge customers to make it their top priority, too.

Prior to storm season, we conduct extensive training to prepare our employees to respond safely and as quickly as possible if a storm threatens our service area.

We work closely with local emergency officials to update lists of facilities that are critical to the community, such as hospitals, police and fire stations, communication facilities, water treatment plants and transportation providers.

We secure agreements for assistance from out-of-state utilities and electrical contracting companies in the event that additional restoration personnel are needed. We also order backup supplies and equipment, and we plan staging sites throughout our 35-county service area.

We also prepare and strengthen our infrastructure throughout the year by:

- Clearing tree limbs and branches from power lines.
- Inspecting poles for strength.
- Upgrading poles from wood to concrete or steel.
- Inspecting power lines and equipment with infrared technology to detect issues the naked eye can’t see and making any needed repairs.