

# Please stay safe before the storm

Be prepared: [FPL.com/storm](http://FPL.com/storm)

Safety is always FPL's first priority. We urge customers to make it their top priority, too.

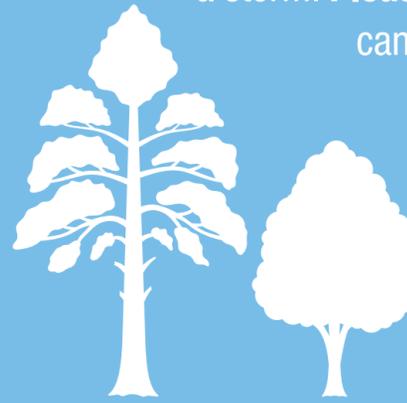


Heed the **warnings and evacuation orders** by local, state and federal officials.

If someone in your home is dependent on electric-powered, life-sustaining medical equipment, **review your family emergency plan** for backup power or **make arrangements to relocate now.**



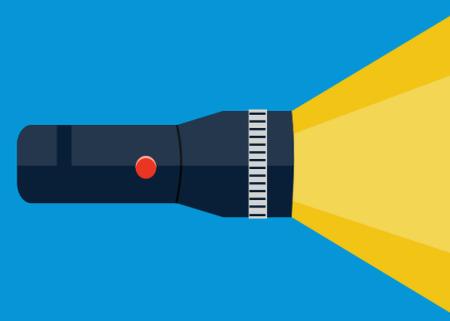
Most counties suspend trash and debris pickup before a storm. **Please do not trim trees now**, as high winds can turn cut branches into dangerous, flying debris. However, if you already have trimmed trees, **please help to prevent outages by tying down or securing loose branches or other debris.**



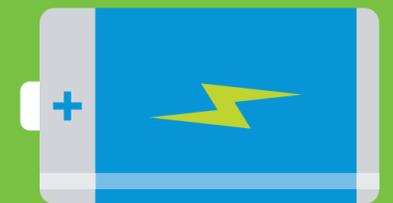
If you see a downed power line, call 911 or FPL at **1-800-4OUTAGE (1-800-468-8243)**. Stay away from all power lines.



Adjust refrigerators and freezers to their **coldest settings ahead of time** to keep food fresher longer in the event of a power outage.



Don't venture out in the dark, because you might not see a downed power line that could be energized and dangerous; avoid standing water and debris.



Keep a battery-operated radio on hand with a **two-week supply of fresh batteries**, along with other essentials.



If you plan to use a ladder while preparing your home for the storm, note the location of power lines before you begin. Be sure that ladders or scaffolds are far enough away so that you – and the ends of the tools you're using – stay at least 10 feet away from power lines. Before lowering a TV antenna or satellite dish, make sure to turn off and unplug the TV.

Record your FPL account number in a location that will be readily available. By knowing your account number, you will be able to quickly access your account online at [FPL.com](http://FPL.com). You can also download the FPL app by texting "App" to **MyFPL (69375)**. Also, have our phone number (1-800-4OUTAGE or 1-800-468-8243) handy in the event you need to call to obtain information through our automated system.

