



Business Customer Recommendations

Resources and Tips to Conserve Energy – April 2020

How is FPL helping our customers and the community “now”?

- From **lowering May bills by nearly 25%** to providing payment assistance, we'll work with you to make sure your lights stay on
- For customers experiencing hardship as a result of COVID-19, we have resources from FPL available to help
- We have also implemented measures, such as suspending electrical disconnections, providing payment extensions and waiving certain late payment fees for customers in a hardship situation – policies that will remain in effect while Florida is under a state of emergency
- We encourage you to explore **resources** available to learn about Coronavirus Aid, Relief, and Economic Security (CARES) Act. We'll continue to help connect customers with appropriate resources from federal, state and local agencies
- Consider our **tips and tools** to help manage energy usage and expenses



We have energy saving tips and tools that can help you manage your bill

Heating, Ventilation, and A/C

- Avoid overcooling underutilized spaces
- Raise thermostat settings to reduce consumption while still maintaining appropriate humidity control (typically, 65% relative humidity or less)
 - In most cases we recommend raising the temperature to 82 degrees or higher when unoccupied, however, consider turning the A/C completely off if humidity control is not a concern
 - Keep in mind that raising settings may not be appropriate for all applications (for example candy stores, libraries, art work and any location that is temperature or humidity sensitive)
 - Use shades and blinds to reduce direct heat gain



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Heating, Ventilation, and A/C (cont'd)



- Turn off or reduce outside air intake system
- Turn off or reduce exhaust air systems
- As always, check local codes for allowable minimums

Additional quick and effective ways to help conserve energy and trim costs

Equipment

Plug Load

- Unplug or turn off unnecessary appliances (breakroom equipment, water coolers, etc.)
- Turn off water heater
- Turn off office equipment such as, computers, printers, copy machines, or set them to “sleep mode” when not in use

Pumps

- For pools that are closed, consider reducing pump runtime to minimum needed to maintain water quality and code compliance



Additional quick and effective ways to help conserve energy and trim costs

Equipment (cont'd)

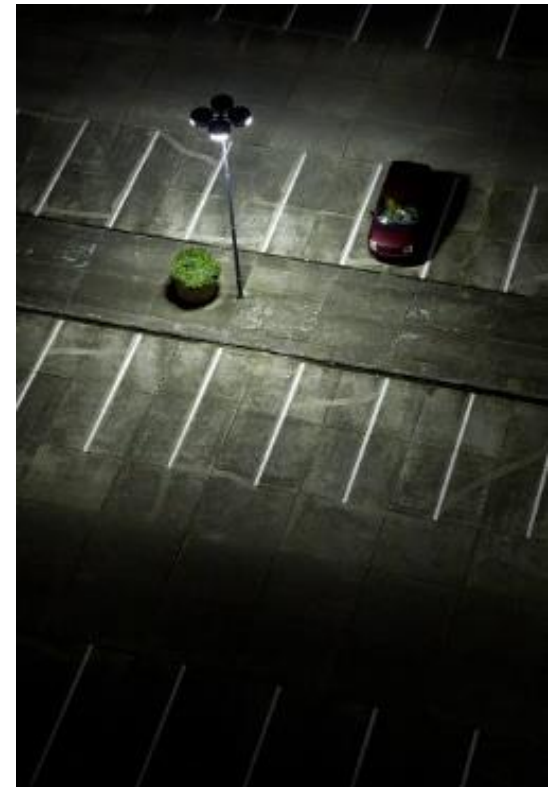
Refrigeration

- Consider consolidating and turning off unused refrigeration equipment. Examples include refrigerators, vending machines, walk-in coolers, ice machines, etc.

Lighting

- Turn off lights if not needed for safety or emergency lighting purposes
- Adjust and turn off lights where practical in parking lot and garage lighting

For a more complete list of equipment, please visit FPL.com



Manage your energy and see your actual cost and usage using online tools

Additional Tips

- Visit your business at night and while shut down
 - Walk through, taking temperature readings, observing lighting settings, and listening for running equipment
 - List findings and then work to reduce unnecessary operation of equipment
- Visit your **Business Energy Dashboard** on FPL.com to track improvements, and identify usage trends, including your peak electrical demand



You may be eligible for funding under these programs



Paycheck Protection Program

- Provides direct incentive to keep workers on payroll
- Loan will be forgiven if funds are appropriately used for payroll, rent, mortgage and utilities



Economic Injury Disaster Loan

- Working capital loans that may be used to pay fixed debts, payroll, accounts payable and other bills
- May include a loan advance that does not need to be repaid



SBA Express Bridge Loan

- Provides access for up to \$25K with less paperwork if you have an existing relationship with SBA



SBA Debt Relief

- SBA will pay principal and interest on specific new and current loans

We are here to help

Next steps

- We remain focused on delivering the affordable, reliable power you have come to count on
- If you need help with the **Business Energy Dashboard** or have additional questions on how to save, please contact a Business Energy Expert at **BEE@FPL.com** or **800-375-2434**
- We hope you, your employees and your family stay safe during this difficult time

