

**Business
On Call®**

Lower your energy
bill the easy way



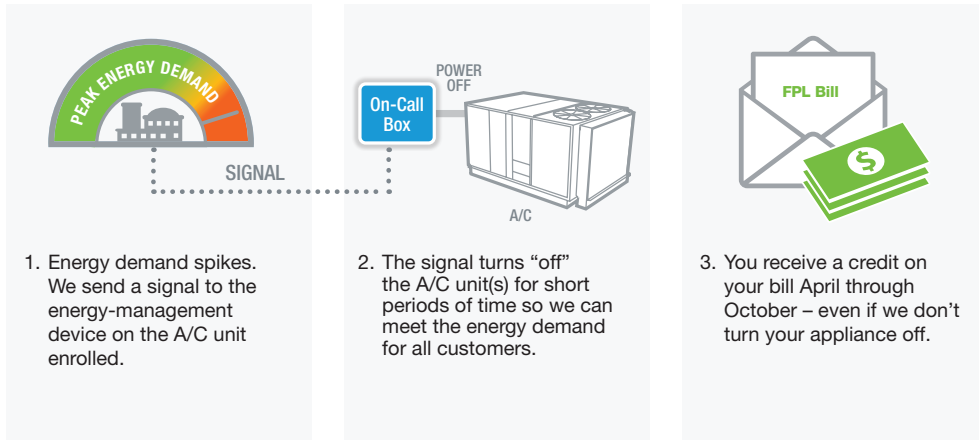
Save when you enroll in **Business On Call®**

Give your electric bill some credit seven months of the year

Helping businesses save on their monthly bills is just as important to us as meeting tomorrow's energy demands, and our Business On Call program does both. When you volunteer to enroll in Business On Call, you help meet the energy needs of all customers when demand for energy is highest. In exchange for your participation, your business will get money back on its electric bill.

How Business On Call works

When your business volunteers to enroll in Business On Call, you give us the option to temporarily turn off your air conditioning (A/C) system for short periods of time – only when absolutely necessary – so we can meet the energy needs of all customers when the demand for energy is highest. In exchange for your participation, you'll receive a monthly credit on your electric bill, even if the program is not activated, and you may cancel at any time.¹



How to qualify

To qualify for Business On Call, your A/C must normally operate between 3 p.m. and 6 p.m., at least four days per week.²

How to enroll

One or more A/C units are required for enrollment. Visit us at FPL.com/business or call our Business Customer Care Center at 800-FPL-5566 (800-375-5566).

Your energy savings can add up!

Save \$2 per ton for each of the seven months your A/C is enrolled. For example, two five-ton A/C units would save a total of \$140 per year.

$$2 \times 5 \text{ tons} \times \$2 = \$20 \text{ per month}$$

$$\$20 \times 7 \text{ months} = \$140 \text{ per year}$$



On Call FAQs

When is the program activated?

Business On Call operates from April to October when you typically experience your highest bills. Historically, the program has been implemented a few times per year during weekday afternoons.

How long will my A/C system be off?

Equipment may be cycled off for up to 17.5 minutes every half hour for a maximum of three and a half hours per day.³

How much will the temperature vary when On Call is activated?

Since your A/C system turns on and off on its own, you will most likely never notice a difference in temperature.

We can help you start saving today

For more information about our business energy efficiency programs, visit FPL.com/bizprograms. You may also call your FPL Account Manager or FPL's Business Customer Care Center at 800-FPL-2434 (800-375-2434).

Set up an FPL.com account to pay your bill, make changes to your account, report outages and more.

This program is subject to modification or cancellation at any time without notice.

¹ Customers who discontinue the program must wait one year to re-enroll.

² Centrifugal chillers and window air conditioning units are not eligible for this program. FPL has sole discretion in determining equipment eligibility.

³ During system emergencies (e.g., extreme weather conditions and capacity shortages as determined by FPL), the cycle schedule and duration of the interruption may be extended.

