

How to read your bill

Net metering

1 Keep in mind

- a. Important information that can benefit our customers.

2 Bill-specific information:

- a. **Service period dates:** The service days included in this bill. Note: The number of days in a billing period may fluctuate due to weekends, holidays or changes in the date we read your meter.
- b. **Statement date:** The date upon which the monthly bill is generated.
- c. **Account number:** This is a unique identifier for the customer at this address – refer to this number if you contact FPL about your account.
- d. **Service address:** The location where electricity is being provided.

3 Total amount due

The amount you owe for services already used during the billing period, plus any outstanding service charges, deposits or late payment fees incurred.

4 New charges due by

When the payment for new charges is due.

5 Bill summary


A high-level summary of the total amount due and payments received during the service period indicated on your bill.

6 Bill messages

Important and timely information that can benefit our customers.

7 How to contact FPL

You can manage your account, make a payment, report an outage and more at FPL.com, or you can call us.



FPL
Northwest FL

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SAMPLE BILL

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Electric Bill Statement
 For: Feb 8, 2023 to Mar 8, 2023 (29 days)
Statement Date: Mar 8, 2023
Account Number: 20001-35000
Service Address:
 3105 DOUGLAS RD
 PANAMA CITY, FL 32405-7110

3

\$23.63
 TOTAL AMOUNT YOU OWE


4

Mar 29, 2023
 NEW CHARGES DUE BY

Switch to eBill today and
 get your bill wherever
 you are.
[FPL.com/eBill](#)

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ENERGY USAGE HISTORY



600 kWh
480 kWh
360 kWh
240 kWh
120 kWh
0 kWh

2022 M A M J J A S O N D J F M 2023

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BILL SUMMARY

Amount of your last bill	-6.35
Payment received	0.00
Balance before new charges	-6.35
Total new charges	29.98
Total amount due	\$23.63

(See reverse for billing details)

1

KEEP IN MIND

** Your bill is subject to a minimum base bill charge. Please visit [FPL.com/Rates](#) for details.
 ** Payments received after March 29, 2023 are considered late; a late payment charge, the greater of \$5.00 or 1.50% of your past due balance will apply. Your account may also be billed a deposit adjustment.

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Visit [FPL.com/PayBill](#) for ways to pay

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Customer Service: 800-225-5797
 To Report Power Outages: 800-468-8243
 Hearing/Speech Impaired: 711 (Relay Service)

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150022 2000135000 0030500000000000000002363

Make check payable to FPL NW FL
 in U.S. funds and mail along with
 this coupon for:

10 FPL NORTHWEST FL
 P.O. BOX 20000
 MIAMI FL 33102-9009

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DOROTHY LEE BURGACHER
 3105 DOUGLAS RD
 PANAMA CITY FL 32405-7110

20001-35000

\$23.63

Mar 29, 2023

\$

ACCOUNT NUMBER

TOTAL AMOUNT OWED

NEW CHARGES DUE BY

AMOUNT ENCLOSED

8 Energy usage history

Illustrates the monthly kilowatt-hours (kWh) used for the last 13 months.

9 Customer contact information

Name associated with the account and the address requested to have communications sent.

10 Payment mailing address

Location to send a check payment for this bill. For more payment options, visit FPL.com/WaysToPay.

11 Meter summary

- Meter number:** Unique identifier associated with your electric bill.
- Next meter read date:** Date the next meter reading is scheduled to take place.
- Meter reading from the last day of the service period minus the meter reading from the last day of the previous service period to determine kWh used during the service period for this bill. The kWh delivered is how much energy from FPL you used. The kWh received is how much energy FPL received from your solar system. The reserve is how much energy you have left over. Any energy reserves will roll over to the next month's bill to reduce your total. If you have unused kWh in your reserve when your meter is read in December, a credit will be applied to your December bill and your reserve is reset to zero.

12 Rate

Determines how the bill is calculated – for this account, RS-1 for residential service.


13 Electric service amount

These charges are regulated by the Florida Public Service Commission. The total electric service amount is made up of the following charges:

- Base charge:** A fixed monthly amount to cover the cost of providing service to your location. This charge includes the cost of the meter, billing and providing customer service. It is applicable whether or not electricity is used.
- Minimum base bill charge:** Our \$25 minimum base bill ensures all customers contribute to fixed system costs, which do not vary with electricity usage. These costs include poles, transformers and wires used by all customers, including net metering customers even if your kWh reserve is applied to lower your bill.
- Non-fuel charge:** This total charge is made up of base rates and the following charges:
 - Energy Conservation Cost Recovery Charge (ECCR):** Cost of programs designed to reduce electric demand and consumption.
 - Capacity Cost Recovery Clause (CCRC):** Cost for purchasing electricity from non-FPL-owned resources, as well as certain nuclear-related expenses.
 - Environmental Cost Recovery Clause (ECRC):** Cost to meet environmental laws and regulations.
 - Storm Protection Plan Cost Recovery Clause (SPPCRC):** Cost to strengthen the grid in order to reduce restoration costs and outage times during major storms, as well as improving day-to-day service reliability.
 - Transition credit:** Addresses the difference in costs to serve FPL and former Gulf Power customers in a reasonable manner for all customers. Transition credit will decline to zero over a five-year period, fully aligning rates by Jan. 1, 2027.
- Fuel charge:** The cost for fuel required to provide each kilowatt-hour (kWh) of electricity. FPL makes no profit on fuel costs.

14 Taxes and charges

Taxes and fees may vary by area, with amounts established by local governing bodies. FPL collects these costs for



Customer Name:

Dorothy Lee Burchbacher

Account Number:

20001-35000

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METER SUMMARY

Meter reading - Meter 7380592. Next meter reading Apr 7, 2023

Usage type	Current	Previous	Usage
kWh delivered	22511	21970	541
kWh received	16903	16344	559

kWh Summary	Delivered	Received	Reserve	Billed kWh
kWh	541	559	18	0

Reserve	Previous	+/- Change	New
kWh	0	18	18

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BILL DETAILS

Amount of your last bill	-6.35
Payment received	0.00
Balance before new charges	-6.35

New Charges

Rate: RS-1 RESIDENTIAL SERVICE	
Rate Rider	
Net Metering	
Base charge	9.48
Minimum base bill charge	15.52
Electric service charges	\$25.00
Gross receipts tax (State tax)	0.64
Franchise fee (Filed local fee)	1.59
Utility tax (Local tax)	2.73
Regulatory fee (State fee)	0.02
Taxes and charges	\$4.98
Total new charges	\$29.98
Total amount you owe	\$23.63

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ENERGY USE COMPARISON

	This Month	Last Month	Last Year
Service to	Mar 8, 2023	Feb 7, 2023	Mar 8, 2022
kWh used	0	136	0
Service days	29	31	29
kWh/day	0	4	0
Amount	\$29.98	\$41.90	\$10.78

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KEEP IN MIND

- The non-fuel energy charge is \$0.10876 per kWh used during the billing period up to 1,000 kWh and \$0.11888 per kWh for usage above 1,000 kWh. The fuel charge is \$0.03745 per kWh used up to 1,000 kWh and \$0.04745 per kWh for usage above 1,000 kWh.
- Taxes, fees, and charges on your bill are determined and required by your local and state government to be used at their discretion.
- The fuel charge represents the cost of fuel used to generate electricity. It is a direct pass-through to customers. FPL does not profit from fuel, although higher costs do result in higher state and local taxes and fees.

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Download the app

Pad your ceiling and wallet

Outstanding reliability

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement.

FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.

distribution to appropriate entities and does not profit from them. The amount is made up of the following charges:

- Gross receipts tax:** Tax on a customer's electric bill that is paid to the State of Florida.
- Franchise charge:** Fee on a customer's electric bill that is collected by FPL and provided to the appropriate local municipality or county government.
- Regulatory assessment fee:** Tax on a customer's electric bill that is paid to the Florida Public Service Commission.

15 Energy usage comparison

Compares the kilowatt-hours (kWh) used this month to last month, and to last year for the same period. A variety of factors may affect energy usage. For tips to manage your energy usage, visit [FPL.com/WaysToSave](https://www.fpl.com/WaysToSave).

16 Keep in mind

This section is where you will find pricing structure based on amount of energy use: Residential customer bills are calculated using a tiered rate structure of different rates: one for energy consumption and fuel up to 1,000 kWh, and another for consumption and fuel over 1,000 kWh. This rate structure encourages customers to become more energy efficient.

17 Bill messages

Important and timely information that can benefit our customers.

For more information, visit [FPL.com/NetMetering](https://www.fpl.com/NetMetering)

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