



Working for you today, planning for tomorrow

January 2, 2026

Dear Valued Customers,

Thank you for being an FPL customer. It's an honor to serve you and your family.

As the new year begins, I want you to know FPL is committed to working every single day to deliver the reliable service you count on – while keeping your bills as low as possible.

To do this, we'll continue making smart investments in the critical infrastructure needed to serve you reliably in good weather and bad. Through the years, we've worked tirelessly to build a stronger, more advanced grid – as a result, our electric service is 60% more reliable than the national average.

Florida is growing quickly. Over the next four years, we expect to welcome approximately 335,000 new customers. To meet the increased demand, we'll continue diversifying our energy mix by investing in ultra-efficient, cost-effective power resources and battery storage systems. Long-term investments like these have already helped save customers more than \$16 billion in avoided fuel costs.

Our recent four-year rate agreement, which was approved by the Florida Public Service Commission, is designed to help keep our rates low through the end of the decade. It also makes all of these investments possible, while ensuring the stability and reliability that you deserve.

We're honored to have powered Florida for 100 years – and we're ready to power 2026. From the entire FPL team, best wishes for a safe and joyous new year.

Sincerely,
Armando Pimentel
CEO, Florida Power & Light Company