



Ring in the new year with lower bills

4-5%
DECREASE
PER MONTH

At FPL, we strive to provide your business with affordable, reliable and clean energy. Our investments in solar energy, technology and state-of-the-art power plants are helping us produce clean energy more efficiently, resulting in lower costs. We are happy to ring in the new year by passing those savings to your business – lowering monthly bills.

The monthly bill for a typical business customer will decrease by 4-5% in January 2020. Our smart, long-term investments in clean energy and building the nation's smartest and strongest energy grid continue to deliver benefits to our business customers with bills that are among the lowest in the nation.

To see how your bill compares, visit: [FPL.com/rates](https://www.fpl.com/rates)



It's never been easier to get connected

Sign up for alerts

Get the information you need most, such as bill reminders and outage alerts, via text message. Simply text **JOIN** to **MyFPL (69375)** to sign up today.

Download the app

See your energy usage, a projected bill and so much more with the FPL Mobile App – text **APP** to **MyFPL (69375)** to get it.

Update your contact info

It's faster and easier to get the help your business needs if we have your accurate contact information. Access your account with the FPL Mobile App or log in to our website to ensure your contact information is current.

Visit: [FPL.com/profile](https://www.fpl.com/profile)



About your bill: Rates and charges

This edition of Energy Notes includes information about your monthly bill, including an overview of the charges for your energy. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components at: [FPL.com/rates](https://www.fpl.com/rates)



Effective Jan. 1, 2020

BUSINESS RATE CLASS

BUSINESS RATE CLASS		Customer Charge/Month ¹
General Service Non-Demand (GS-1)		\$10.54
General Service Non-Demand-TOU (GST-1)		\$10.54
General Service Constant Usage (GSCU-1)		\$14.75
General Service Demand (GSD-1)		\$26.31
C/I Load Control, General Service [CILC-1(G)]		\$157.56
General Service Demand-TOU (GSDT-1)		\$26.31
High Load Factor-TOU (21-499 kW)		\$26.31
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option A	Jun-Sep	\$26.31
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option A	Jan-May/Oct-Dec	\$26.31
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option B	Jun-Sep	\$26.31
Seasonal Demand TOU Rider (SDTR) (21 - 499 kW) Option B	Jan-May/Oct-Dec	\$26.31
General Service Large Demand (GSLD-1)		\$78.87
General Service Large Demand-TOU (GSLDT-1)		\$78.87
Curtable Service (CS-1)		\$105.17
Curtable Service-TOU (CST-1)		\$105.17
High Load Factor-TOU (500 - 1,999 kW)		\$78.87
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option A	Jun-Sep	\$78.87
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option A	Jan-May/Oct-Dec	\$78.87
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option B	Jun-Sep	\$78.87
Seasonal Demand TOU Rider (SDTR) (500 - 1,999 kW) Option B	Jan-May/Oct-Dec	\$78.87
LED Lighting Pilot (LT-1)		
General Service Large Demand (GSLD-2)		\$236.44
General Service Large Demand-TOU (GSLDT-2)		\$236.44
Curtable Service (CS-2)		\$262.71
Curtable Service-TOU (CST-2)		\$262.71
High Load Factor-TOU (2,000 kW or more)		\$236.44
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option A	Jun-Sep	\$236.44
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option A	Jan-May/Oct-Dec	\$236.44
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option B	Jun-Sep	\$236.44
Seasonal Demand TOU Rider (SDTR) (2,000 kW and greater) Option B	Jan-May/Oct-Dec	\$236.44
Traffic Signal Service (SL-2M)		\$6.33
General Service Large Demand (GSLD-3)		\$2,099.40
General Service Large Demand-TOU (GSLDT-3)		\$2,099.40
Curtable Service (CS-3)		\$2,125.65
Curtable Service-TOU (CST-3)		\$2,125.65
Street Lighting Metered (SL-1M)		\$14.78
C/I Load Control Program, Transmission [CILC-1(T)]		\$2,325.76
C/I Load Control Program, Distribution [CILC-1(D)]		\$262.24
Metrorail (MET)		\$631.46
Sportsfield Lighting (OS-2)		\$131.89
Street Lighting (SL-1 and PL-1)		
Outdoor Lighting (OL-1)		
Traffic Signals (SL-2)		

BUSINESS RATE CLASS

BUSINESS RATE CLASS		Customer Charge ¹	Contract Standby Demand Charge ¹	Demand Charge ¹ Interruptible
Standby and Supplemental (SST-1D)	RDD	\$131.78	\$3.16	
	DDC			
Standby and Supplemental (SST-2D)	RDD	\$131.78	\$3.16	
	DDC			
Standby and Supplemental (SST-3D)	RDD	\$448.04	\$3.16	
	DDC			
Standby and Supplemental (SST-1T)	RDD	\$1,899.93		
	DDC			
Interruptible Standby and Supplemental (ISST-1D)	RDD	\$448.04	\$3.16	\$0.27
	DDC			\$0.13
Interruptible Standby and Supplemental (ISST-1T)	RDD	\$1,899.93		\$0.31
	DDC			\$0.12

¹ Rates as approved by the Florida Public Service Commission in Docket Nos. 20190001, 20190002, 20190007.

Business rate classification is based on your maximum monthly energy usage and when you use energy. Qualifying for another rate may produce savings for some customers. For example, if your business can shift a significant part of electric usage to off-peak times when the demand for energy is lower, you may benefit from our time-of-use (TOU) rates. With TOU rates, you are billed at a lower rate for off-peak usage and a higher rate for peak-period usage. To benefit, your energy use must be shifted away from the following peak hours, Monday through Friday:

April 1 to Oct. 31, noon to 9 p.m.* | Nov. 1 to March 31, 6 a.m. to 10 a.m. and 6 p.m. to 10 p.m.*

For more information about your bill or to view available business rate options that might be more economical for your business, visit: FPL.com/TOU

*Excludes New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day

Base Demand Charge ¹ per kW	On-Peak Demand Charge ² \$/kW	Demand Charge ³ Firm \$/kW	Maximum Demand Charge ⁴ \$/kW	Energy Charge ⁵ c/kWh	On-Peak Energy Charge ⁶ c/kWh	Off-Peak Energy Charge ⁶ c/kWh	Conservation ⁷ c/kWh or \$/kW	Capacity ⁸ c/kWh or \$/kW	Environmental ⁹ c/kWh	Fuel Charge ¹⁰ c/kWh	On-Peak Fuel Charge ¹¹ c/kWh	Off-Peak Fuel Charge ¹¹ c/kWh
				5.969			0.137	0.225	0.152	2.229		
				3.703	11.022	3.774	0.137	0.225	0.152		2.560	2.086
				2.206			0.102	0.153	0.111	2.229		
\$9.91							\$0.47	\$0.75	0.139	2.229		
\$4.20	\$2.76	\$10.50			1.565	1.565	\$0.57	\$0.87	0.119		2.560	2.086
	\$9.91				4.500	1.190	\$0.47	\$0.75	0.139		2.560	2.086
	\$11.67		\$2.42		1.908	1.190	\$0.47	\$0.75	0.139		2.560	2.086
	\$10.95				8.771	1.582	\$0.47	\$0.75	0.139		3.057	2.119
\$9.47				2.206			\$0.47	\$0.75	0.139	2.229		
	\$10.95				8.771	1.582	\$0.47	\$0.75	0.139		3.057	2.119
	\$9.47				5.012	1.582	\$0.47	\$0.75	0.139		2.560	2.086
\$12.10				1.742			\$0.53	\$0.85	0.138	2.227		
	\$12.10				2.852	1.257	\$0.53	\$0.85	0.138		2.559	2.085
\$12.10				1.742			\$0.53	\$0.85	0.138	2.227		
	\$12.10				2.852	1.257	\$0.53	\$0.85	0.138		2.559	2.085
	\$12.72		\$2.73		1.126	1.076	\$0.53	\$0.85	0.138		2.559	2.085
	\$12.51				6.200	1.257	\$0.53	\$0.85	0.138		3.056	2.118
\$11.88				1.742			\$0.53	\$0.85	0.138	2.227		
	\$12.51				6.200	1.257	\$0.53	\$0.85	0.138		3.056	2.118
	\$11.88				3.711	1.257	\$0.53	\$0.85	0.138		2.559	2.085
				3.041			0.037	0.018	0.035	2.163		
\$12.60				1.568			\$0.53	\$0.81	0.120	2.214		
	\$12.60				2.434	1.228	\$0.53	\$0.81	0.120		2.544	2.073
\$12.60				1.568			\$0.53	\$0.81	0.120	2.214		
	\$12.60				2.434	1.228	\$0.53	\$0.81	0.120		2.544	2.073
	\$12.81		\$2.72		1.001	0.993	\$0.53	\$0.81	0.120		2.544	2.073
	\$13.10				4.919	1.228	\$0.53	\$0.81	0.120		3.038	2.106
\$12.37				1.568			\$0.53	\$0.81	0.120	2.214		
	\$13.10				4.919	1.228	\$0.53	\$0.81	0.120		3.038	2.106
	\$12.37				3.386	1.228	\$0.53	\$0.81	0.120		2.544	2.073
				4.838			0.102	0.153	0.111	2.229		
\$9.77				1.127			\$0.54	\$0.84	0.121	2.169		
	\$9.77				1.287	1.070	\$0.54	\$0.84	0.121		2.492	2.031
\$9.77				1.127			\$0.54	\$0.84	0.121	2.169		
	\$9.77				1.287	1.070	\$0.54	\$0.84	0.121		2.492	2.031
				2.985			0.037	0.018	0.035	2.163		
	\$3.35	\$12.22			0.977	0.977	\$0.56	\$0.84	0.110		2.492	2.031
\$4.41	\$3.15	\$11.43			1.053	1.053	\$0.57	\$0.87	0.119		2.544	2.073
\$13.36				1.783			\$0.48	\$0.75	0.128	2.214		
				8.299			0.074	0.095	0.084	2.214		
				3.041			0.037	0.018	0.035	2.163		
				3.246			0.037	0.018	0.035	2.163		
				4.979			0.102	0.153	0.111	2.229		

Demand Charge ¹ Firm	Demand Charge ¹	On-Peak Energy Charge ⁶	Off-Peak Energy Charge ⁶	Conservation ⁷	Capacity ⁸	Environmental ⁹	On-Peak Fuel Charge (Summer) ¹¹	Off-Peak Fuel Charge (Summer) ¹¹
\$/kW		c/kWh	c/kWh	\$/kW		c/kWh	c/kWh	
	\$1.56	0.751	0.751	\$0.06	\$0.10	0.161	2.560	2.086
	\$0.75			\$0.03	\$0.05			
	\$1.56	0.751	0.751	\$0.06	\$0.10	0.161	2.559	2.085
	\$0.75			\$0.03	\$0.05			
	\$1.56	0.751	0.751	\$0.06	\$0.10	0.161	2.544	2.073
	\$0.75			\$0.03	\$0.05			
	\$1.42	0.748	0.748	\$0.06	\$0.10	0.106	2.492	2.031
	\$0.45			\$0.03	\$0.05			
\$1.56		0.751	0.751	\$0.06	\$0.10	0.161	2.544	2.073
\$0.75				\$0.03	\$0.05			
\$1.42		0.748	0.748	\$0.06	\$0.10	0.106	2.492	2.031
\$0.45				\$0.03	\$0.05			

Summary of service charges

Type of Service Charge	Charge
Initial service connection	\$25
Transfer, open or reopen an existing account	\$12
Reconnection Reconnect service following non-payment	\$13
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment Charge for a check returned by the bank	\$25 if \$50 or less
	\$30 if \$50.01 – \$300
	\$40 if \$300.01 – \$800 5% if greater than \$800
Field collection For payment collection on a delinquent account	\$48
Meter tampering Charge for tampering with meter In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$200 Residential & Non-Demand Commercial; \$1,000 Commercial

Gross receipts tax

FPL pays a tax equal to 2.5% of gross electric revenues to the state. This tax appears as a separate line item on our bill.

Resale of electric service prohibited

The Florida Administrative Code prohibits the resale of electricity for a profit. The actual cost of electricity billed by FPL may be reasonably allocated among tenants, lessees and other entities as long as no profit is made.

Learn about deposits

Since all customers are billed for energy after it's used, we may ask those opening new accounts to pay a deposit amount based on the expected average cost of two months of service at the address. If your average usage turns out to be higher than the estimated cost, we may ask you to pay the difference to bring the deposit to the required level.

For deposits held more than six months, you will earn 2% interest from the time the deposit is paid in full, and 3% interest for a deposit held 23 continuous months after 12 months of prompt payment. This interest is credited to your account annually. For customers with a good payment history, we may refund your deposit after 36 months. To learn more about refunds and other deposit information, including accepted payment options, visit: [FPL.com/bizdeposits](https://www.fpl.com/bizdeposits)

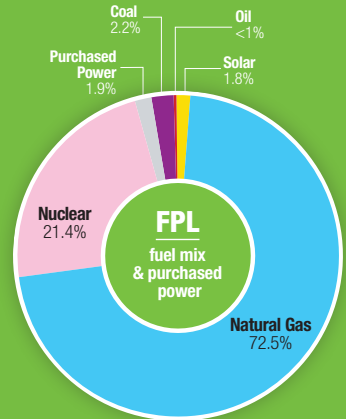
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Where does your energy come from?

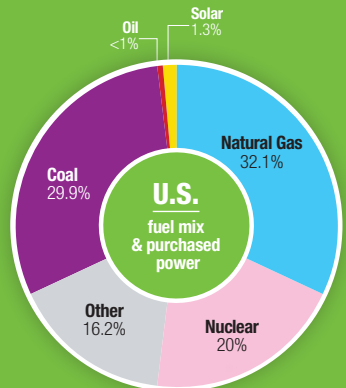
FPL's power comes from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear and solar. Today we're taking steps to substantially increase our investment in cost-effective solar.

See our latest fuel mix:



Sources of electricity generation for the 12 months that ended September 2019.

See how we compare to the rest of the nation:



Major energy sources and percent share of total U.S. electricity generation in 2018.



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