



Providing reliable service — keeping bills low

It has been a challenging year, filled with uncertainties. Our commitment to providing your business affordable, reliable and clean energy has not changed. FPL's typical small business 1,500-kWh customer bill remains nearly 30% below the national average.

While we have kept bills low, we continue to enhance our energy grid, making it stronger, smarter and more storm-resilient to keep the lights on for you when you need them most. These investments continue to pay off for you, helping us produce energy more efficiently while detecting and preventing issues before they become power outages.

To see how your bill compares, visit: [» FPL.com/rates](https://www.fpl.com/rates)

Latest small business bill comparison¹

National Average	\$200.00
Southeast ²	\$196.91
Florida IOUs	\$185.18
South Atlantic ³	\$184.00
FPL	\$144.86

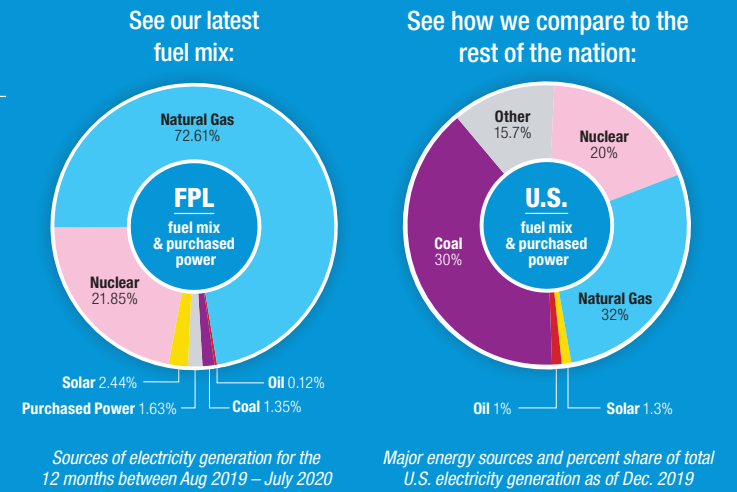
¹ Data source: Edison Electric Institute (EII) Typical Bills and Average Rates Report for Winter 2020 based on utility rates effective January 2020. Averages only include utilities that report their rates to EII and may not be all-inclusive. FPL bill includes the state gross receipts tax but do not include credits, local taxes or fees that may be applicable in some jurisdictions.

² Alabama, Florida, Georgia, Mississippi, South Carolina, North Carolina and Virginia

³ District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia and West Virginia

Where does your energy come from?

FPL's power comes from a variety of sources, including clean-burning natural gas and emissions-free nuclear and solar. We've substantially increased our investment in cost-effective solar while significantly reducing our use of coal.



Power line safety tips

You can be seriously injured or killed if you or an object you are holding touch a power line. Stay more than 10 feet away from neighborhood power lines and at least 30 feet from larger higher-voltage lines. Hire only qualified professionals to trim vegetation and trees near power lines. Assume all lines are energized. Call 811 before you dig or visit [Call811.com](https://www.call811.com) at least two business days before to avoid underground lines.

To learn more, visit: [» FPL.com/trees](https://www.fpl.com/trees)

Winter is coming: TOU hours changing

Time-of-use rate hours change in November. Save on your bill by changing timers and operation of equipment to off-peak winter hours: Monday through Friday, 10 a.m. to 6 p.m. and 10 p.m. to 6 a.m.

Maximize savings: [» FPL.com/TOU](https://www.fpl.com/TOU)

Remembering Hurricane Wilma 15 years later

In the years since the massive hurricane struck Florida in 2005, we've made significant improvements to the grid to benefit customers in good weather and bad.

To read more about the enhancements we've made, visit: [» FPL.com/Wilma](https://www.fpl.com/Wilma)

Protect your cost of doing business

Billions of dollars in electricity are stolen each year, making electricity the third most stolen product behind credit cards and automobiles. Stealing electricity is a felony. It can result in injury or death and can lead to jail time and staggering financial consequences.

We work hard to serve all of our customers in the most cost-efficient manner possible. When someone steals electricity, it is both extremely dangerous and adds to our cost of doing business, which drives up everyone's bills. Help stop thieves from driving up your energy bills.

If you see something — report it anonymously, call 800-528-6621.

For more information, visit: [» FPL.com/meters](https://www.fpl.com/meters)



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