

Tools to help you save

We offer several programs that can help you save energy and money. Here are just a few of our services:

- » The FPL Energy Analyzer is a free tool that provides an estimated breakdown of how much you're spending on appliances, cooling and heating. You'll also receive expert tips and recommendations to help you save on your bill. Visit: [FPL.com/EnergyAnalyzer](https://www.fpl.com/EnergyAnalyzer)
- FPL also offers a free in-home evaluation*. Our energy expert will visit your home to identify available energy-saving opportunities and rebates that can help improve your home's energy efficiency. Call 800-DIAL-FPL (800-342-5375).
- » Computer-Assisted Survey*: An in-home evaluation at a cost of \$15. We estimate potential savings, installation costs and the payback period for each recommendation.

A Building Energy Rating System survey is also available*. It rates your home according to the current Florida energy-efficiency code requirements for new home construction and may help you qualify for improved mortgage options or increase your home's resale value.

- » New or existing homes can apply for a Class 1 or 2 rating survey, which involves an on-site inspection. The cost for homes up to 2,000 square feet** is \$480, or \$555 with an air-conditioning duct leakage test, which includes one handler. An incremental \$35 is charged for each additional handler.
- » At a cost of \$75, the Class 3 rating option is for new construction only and is based on site plans and construction documents.

* Due to COVID-19 safety issues, certain services may not be available in your area.

** For Class 1 and 2 surveys, there is an additional charge of 8 cents per square foot for homes greater than 2,000 square feet, or 3 cents per square foot for a Class 3 survey.

Evacuation help for special needs customers

With storm season approaching, it's important to be prepared. If you or anyone you know has special needs and requires assistance in case of evacuation, your local government can help.

Be prepared: [FPL.com/evacuation-assistance](https://www.fpl.com/evacuation-assistance)

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YOUR HOME & FAMILY

Innovation pays off — for you, and the next generation



The next generation is more than smart — they're savvy. They know value when they see it, and it goes far beyond their wallet.

They deserve more, like getting even cleaner energy. And we're delivering just that! We've ended the use of coal in Florida. We use American-made natural gas, making foreign oil a thing of the past. And we have a plan for a zero-carbon-emissions fuel made from solar and water, called green hydrogen.

With tomorrow just around the corner, the innovations and investments of today set the course for Florida's energy future. FPL has saved customers billions in operational costs by finding more sustainable and efficient ways to deliver energy that's not just clean and reliable, but also affordable. This doesn't happen by accident. Instead, it's the direct result of smart, long-term investments that reduce costs and improve efficiencies. Even as the price of many goods and services increases year after year — often with little to no warning — the price of electricity from FPL has come down over the last 15 years.

Building a sustainable energy future through investments in more fuel-efficient power plants, solar and energy storage drives down costs over the long term.

Meeting Florida's growing needs while delivering you savings requires planning, preparing and investing, and we remain committed to providing our customers unparalleled value.

Now that's a future Florida, and the next generation, can depend on.

For more information, visit: [FPL.com/value](https://www.fpl.com/value)

Where does your energy come from?

FPL's power comes from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear and solar. Today we're taking steps to substantially increase our investment in cost-effective solar while eliminating our use of coal.

Our latest fuel mix compared to the rest of the nation:		
FUEL	FPL ¹	U.S. ²
Coal:	1.25%	23.4%
Oil:	0.09%	0.4%
Solar:	2.86%	1.7%
Natural Gas:	72.66%	38.4%
Nuclear:	21.52%	19.6%
Purchased Power:	1.62%	N/A
Wind:	0%	7.1%

¹ Sources of electricity generation for the 12 months between Jan. 2020 and Dec. 2020.
² Major energy sources and percent share of total U.S. electricity generation in 2019.

Ready for 'spring trimming'?

We encourage all customers this spring to safely participate in the "spring trimming" of trees and vegetation before they get too close to power lines. Trees and other vegetation are a leading cause of power outages. In fact, trees were the number one cause of outages during Hurricane Irma in 2017. Most of the outages were caused by trees from beyond the areas FPL maintains.

Property owners are responsible for safely maintaining their trees and vegetation on their property and keeping them away from power lines. Never trim vegetation that has grown near a power line but hire a qualified, specially trained line-clearing professional to do the job.

Stay safe. Always keep yourself and any object you are touching at least 10 feet from main and neighborhood power lines and 30 feet from higher-voltage transmission lines.

Homeowners can help by following FPL's Right Tree/Right Place guidelines at [FPL.com/trees](https://www.fpl.com/trees) to reduce the risk of vegetation causing power interruptions.

For more information, and to take our interactive quiz on trimming, visit: [FPL.com/treequiz](https://www.fpl.com/treequiz)



Stay informed with our Medically Essential Service

If you or someone you know is dependent on electric-powered medical equipment, let us know. Our Medically Essential Service will help keep those with special needs informed by providing extra services, such as special notifications before a hurricane. It's important to note, the program does not guarantee service nor provide an exemption from paying electric bills.

Apply today: [FPL.com/MESP](https://www.fpl.com/MESP)



Beware: Scams are on the rise

Scammers are aggressively targeting utility company customers across Florida. Be suspicious of a caller demanding you pay your electric bill with only a specific payment option. This is a scam. If you receive a call asking for immediate payment, hang up and call the number on your FPL bill for verification. We offer all of our customers several easy ways to pay.

Learn more: [FPL.com/protect](https://www.fpl.com/protect)

Rates update

An adjustment to the fuel component of your bill was pending approval with the Florida Public Service Commission at the time of publication.

Learn more: [FPL.com/rates](https://www.fpl.com/rates)