

Where does your energy come from?

FPL's power comes from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear and solar.

Our latest fuel mix compared to the rest of the nation:

FUEL	FPL ¹	U.S. ²
Natural Gas	68.2%	39.3%
Nuclear	19.5%	20.5%
Solar	3.7%	2.3%
Purchased Power	5.8%	N/A
Coal ³	2.8%	19.9%
Oil	0.1%	0.4%
Wind	N/A	8.7%
Hydroelectric	N/A	7.4%
Other renewables	N/A	1.1%
Other (not classified)	N/A	0.2%

¹ Sources of electricity generation for the 12 months between October 2020 and September 2021. ² U.S. Electric Power Sector, 2020 data from U.S. Department of Energy. ³ Coal generation is from units outside the state of Florida.

Minimum base bill

The Florida Public Service Commission has approved a minimum base bill of \$25, which we anticipate will take effect in June 2022. This is intended to help cover fixed costs of operating the electric grid and will only apply to residential and general service customers whose monthly electric service costs fall below \$25.

Update your contact info

It's faster and easier to get the help you need if we have your accurate contact information. Access your account with the FPL Mobile App or log in to FPL.com to ensure your contact information is current. Visit: [» FPL.com/profile](https://www.fpl.com/profile)

Helpful resources for customers in need

We want to ensure those who need help get assistance. Here are some services available to you:

- » **Evacuation assistance:** If you have special needs, your local government can help if you ever need to evacuate due to extreme weather or other emergencies. Make sure to register with your local emergency management office by contacting them directly. Just check your phone directory for "county government."
- » **2-1-1 Helpline:** By dialing 2-1-1, you can get answers to your questions and get connected to available community resources. This helpline is free and confidential, with trained specialists available 24 hours a day.

We have more information for you online about help available from FPL or our community partners. Just visit: [» FPL.com/gethelp](https://www.fpl.com/gethelp)

CONNECT WITH US: [Facebook.com/FPLconnect](https://www.facebook.com/FPLconnect) | [Twitter.com/insideFPL](https://twitter.com/insideFPL) | [YouTube.com/FPL](https://www.youtube.com/FPL)

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FOR YOUR HOME & FAMILY

Building a more resilient and sustainable energy future

A new year often brings fresh perspective, but that doesn't mean looking over the horizon is always easy. COVID-19 certainly hasn't made it any easier. Nor did back-to-back, active hurricane seasons.

Through it all, we've worked tirelessly to serve you while always keeping an eye on the future in our rapidly growing state that's on the front lines of climate change. Our four-year rate agreement, unanimously approved by the Florida Public Service Commission, will keep the typical residential customer bill well below the national average through 2025 as we continue building a more resilient and sustainable energy future all of us can depend on – including future generations.

This includes accelerating the largest solar expansion in the United States, pairing our solar energy centers with battery storage and even piloting innovative green hydrogen technology, that could potentially unlock 100% carbon-free electricity that's available 24 hours a day.

This also includes investments in resilient infrastructure projects as FPL continues building a stronger and smarter energy grid to deliver reliable service in good weather and bad.

I don't want our children and grandchildren to inherit a mess because of the decisions we made – or refused to make – today. It's why FPL will never stop innovating and we'll never stop challenging our way of thinking to make Florida an even better place to live.

And, we'll do it while always delivering America's best energy value — electricity that's not just clean and reliable, but also affordable.

From all of us at FPL, best wishes for a safe and joyous new year.

Eric Silagy
President and CEO, Florida Power & Light Company

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Summary of Service Charges

Type of Service Charge	Charge
Initial service connection	\$12
Transfer, open or reopen an existing account	\$9
Reconnection Reconnect service following nonpayment	\$5
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment For a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800
Field visit For payment collection on a delinquent account	\$26
Meter tampering Charge for tampering with meter. In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$500 residential & non-demand commercial; \$2,500 commercial

Account deposit policies

Since all customers are billed for energy after they use it, we may ask those opening new accounts to pay a security deposit equal to two months' average electric usage at the service address. Non-cash alternatives are available. After six months, your deposit will earn 2% interest from the time the deposit is paid in full. The interest will be applied to your account as a credit every June. After 23 months and a good payment history, your deposit will earn 3% interest.

If after six months your actual two-month average usage is higher than what was initially projected, we may ask you to increase your deposit amount. After 12 months, your deposit may be partially refunded if the deposit amount exceeds your actual two-month average usage. If the account is closed, any deposit balance plus interest will be applied towards the final bill and any excess credit refunded.

Learn more: [» FPL.com/aboutdeposits](https://www.fpl.com/aboutdeposits)

Taxes and other charges

Taxes and other charges on your monthly bill include the state gross receipts tax and regulatory assessment fee. Local jurisdictions may also assess a franchise fee and/or utility tax.

Information for you about your bill

This edition of Energy News has information about your monthly bill, including an overview of the charges for your energy. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components at: [» FPL.com/rates](https://www.fpl.com/rates)
Learn more about our approved rate plan at: [» FPL.com/answers](https://www.fpl.com/answers)

Rates and Charges	Residential (RS-1)
Base Charge/month	\$8.99
Energy < 1,000 kWh (¢/kWh)	6.683
Energy > 1,000 kWh (¢/kWh)	7.683
Conservation (¢/kWh)	0.134
Capacity (¢/kWh)	0.239
Environmental (¢/kWh)	0.299
Storm Protection (¢/kWh)	0.214
Fuel < 1,000 kWh (¢/kWh)	3.487
Fuel > 1,000 kWh (¢/kWh)	4.487
Transition Credit (¢/kWh)	-0.198

Except for base charges, all rates and charges under Rate Schedule RS-1 shall apply to RTR-1. RTR-1 Base Energy and Fuel Charges and Credits applicable to on- and off-peak usage are in addition to the RS-1 charges. The rates and charges above also apply to the Residential Time-of-Use Rider (RTR-1) rate class, with the exception of Base Energy (12.043 ¢/kWh on-peak / -5.267 ¢/kWh off-peak) and Fuel (0.285 ¢/kWh on-peak / -0.122 ¢/kWh off-peak).

Outdoor Lighting Rates	
Charges for FPL-Owned Units (Fixture, Maintenance and Base Non-Fuel Energy)	Total
Sodium Vapor 6,300 lu 70 watts	\$9.05
Sodium Vapor 9,500 lu 100 watts	\$9.60
Sodium Vapor 12,000 lu 150 watts	\$10.64
Sodium Vapor 16,000 lu 150 watts	\$10.53
Sodium Vapor 22,000 lu 200 watts	\$14.96
Sodium Vapor 50,000 lu 400 watts	\$18.35
Mercury Vapor 6,000 lu 140 watts	\$8.64
Mercury Vapor 8,600 lu 175 watts	\$9.21
Mercury Vapor 21,500 lu 400 watts	\$15.83
Charges for Customer-Owned Units (Relamping and Base Non-Fuel Energy)	Total
Sodium Vapor 6,300 lu 70 watts	\$3.07
Sodium Vapor 9,500 lu 100 watts	\$3.50
Sodium Vapor 12,000 lu 150 watts	\$4.66
Sodium Vapor 16,000 lu 150 watts	\$4.21
Sodium Vapor 22,000 lu 200 watts	\$5.77
Sodium Vapor 50,000 lu 400 watts	\$8.59
Mercury Vapor 6,000 lu 140 watts	\$4.16
Mercury Vapor 8,600 lu 175 watts	\$4.62
Mercury Vapor 21,500 lu 400 watts	\$8.04
Non-Fuel Energy (¢ per kWh)	3.578
Other Charges	
Wood Pole	\$12.78
Concrete/Steel Pole	\$17.27
Fiberglass Pole	\$20.29
Underground Conductors Excluding Trenching (\$ per Foot)	\$0.098
Down-Guy, Anchor and Protector	\$11.62
LED Lighting (L-1)*	
Conversion Fee	\$1.87
Maintenance per Fixture (Company-Owned LED Fixture and Pole)	\$1.30
Maintenance per Fixture (Company Fixture on Customer Pole)	\$1.04
Standard Wood pole	\$5.50
Standard Concrete pole	\$7.52
Standard Fiberglass pole	\$8.89
Decorative Concrete pole	\$15.99
Facilities Charge	1.28%
Underground Conductors (¢ per foot)	4.498
Base Non-Fuel Energy (¢ per kWh)	3.273

*Catalog of available fixtures and the assigned billing tier for each can be viewed at www.fpl.com/partner/builders/lighting.html. Rates as approved by the Florida Public Service Commission in Docket Nos. 20210015-EI, 20210002-EI, 20210007-EI, 20210092-EI, 20210170-EI and 20210001-EI.