



Tools to help you save on energy

Take advantage of programs we offer to reduce your energy usage and save money.

- » **FPL Energy Manager:** This custom online tool is designed to provide insights into how your home uses energy. You can get expert efficiency tips, monitor your usage with the Energy Dashboard and take a free FPL Energy Survey to receive personalized recommendations to optimize the way you use energy. Visit » [FPL.com/EnergyManager](https://www.fpl.com/EnergyManager)
- » **In-Home Energy Evaluation:** For an even more tailored experience, an FPL efficiency expert can visit your home to identify potential energy-saving opportunities and recommend improvements that may qualify for rebates. This service is free – just call » [1-800-DIAL-FPL \(800-342-5375\)](tel:1-800-DIAL-FPL) to schedule an appointment.
- » **Building Energy-efficiency Rating System (BERS) audit:** Customers with single-family homes can request a state-certified rater perform an energy inspection and provide BERS Certificate based on Florida Energy Code Whole Building Performance Method A, which enables a customer to compare the efficiency of their home to a comparable baseline. The cost for this service starts at \$75 for a review of plans for a new home and \$480-\$555 for on-site inspections of homes up to 2,000 sq. ft. Additional charges apply for larger homes. For more information, call » [1-800-DIAL-FPL \(800-342-5375\)](tel:1-800-DIAL-FPL).

Take the FPL Energy Survey to get personalized insights

Improve your Energy Manager results by answering a few short questions about your appliances and how you're using your energy. You'll get:

- » Customized tips on how to make your home more efficient.
- » Specific solutions for your family and how you use energy.
- » Quick access to FPL programs and incentives that can help you save more.

Start your Energy Survey at » [FPL.com/EnergyManager](https://www.fpl.com/EnergyManager)

Streetlights: what you should know

If you notice a problem, report it at [FPL.com/streetlight](https://www.fpl.com/streetlight). Have the following information ready:

- » The streetlight's location or the 11-digit number on the pole.
- » A description of the problem.
- » Your contact information (name, address, email address or phone number).

Not all streetlights are maintained by FPL. We'll let you know if your local municipality or homeowner association is responsible for the light. Also, during sea turtle nesting and hatching season, we intentionally turn off some streetlights to avoid disorienting turtles near the beach.

In compliance with Florida law, we annually publish these procedures for customers and the public to know how to report inoperative or malfunctioning streetlights.

Helpful resources for customers in need

We want to ensure those who need help get assistance. Here are some services available to you:

- » Evacuation assistance: If you have special needs, your local government can help if you ever need to evacuate due to extreme weather or other emergencies. Make sure to register with your local emergency management office by contacting them directly. Just check your phone directory for “county government.”
- » Financial assistance available by county: There are community resources available for seniors, low-income customers, and those in crisis situations. To discover what options may be available to you, call the 211 Helpline for confidential community resources. If you or someone in your household is 60 or older, call the Elder Helpline at 1-800-963-5337 for additional assistance.

More information about financial assistance available from FPL or our community partners can be found online at [» FPL.com/Help](https://www.fpl.com/help)

Where does your energy come from?

FPL delivers you energy from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear and solar. We continue to make cost-effective investments in solar energy while eliminating our use of coal from Florida.

Our latest fuel mix compared to the rest of the nation:

FUEL	FPL ¹	U.S. ²
Natural Gas	69.6%	39.8%
Nuclear	20.0%	18.2%
Solar	5.7%	3.4%
Purchased Power	4.3%	N/A
Coal ³	0.4%	19.5%
Oil	0.1%	0.6%
Other	N/A	18.5%

¹ Sources of electricity generation for the 12 months between July 2022 and June 2023; figures may not add up to 100% due to rounding.

² Major energy sources and percent share of total U.S. electricity generation in 2022 from U.S. Energy Information Administration

³ Coal generation is obtained from units outside of the state of Florida

To view the latest rates information, visit: [» FPL.com/Rates](https://www.fpl.com/rates)

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