

Energy Select program is ending

Effective Jan. 1, 2022, the Energy Select program (RSVP rate) is being discontinued as Gulf Power becomes Florida Power & Light Company (FPL).

Current Energy Select customers will be able to keep the equipment installed; however, the Energy Select online portal will no longer be active. User guides to help program the thermostat previously controlled using the Energy Select online portal are available at GulfPower.com/EnergySelect.

We will continue to offer other programs and tools to help you manage your energy usage and help keep bills low. Visit GulfPower.com/WaysToSave to learn more about other available programs and for energy savings tips.

Please see below answers to frequently asked questions.

What does this mean for my Gulf Power account?

As Gulf Power becomes part of FPL in January, your account will be moved to the RS-1 rate, which is similar to the standard rate plan for residential customers that you were likely on prior to joining this program.

How will this affect my monthly bill?

On the RSVP rate as part of the Energy Select program, you pay a higher price for energy during peak usage hours and a lower price for energy used in non-peak hours, such as nights and weekends. Under the RS-1 residential rate, there is no variability in pricing based on when the energy is used; you pay a set price regardless of the day or time of day. You will pay a lower rate for energy consumption and fuel up to 1,000 kilowatt hours (kWh) and a higher rate for energy consumption and fuel if you exceed 1,000-kWh of usage; this tiered rate structure rewards customers with lower usage and those who conserve energy.

It's important to note that the electric bill you receive in December will be the last time you will be billed at the time-of-use pricing rate as an Energy Select customer. The bill you receive in January may include usage during the month of December will be billed under the RS-1 rate. Your billing cycle is printed in the top right corner of your bill; this can help you identify when your next billing cycle will begin.

What happens to the Energy Select equipment installed at my home?

The Energy Select equipment installed to help control your appliances is yours to keep; this includes the timers and other equipment that allow you to control when certain appliances in your home are active, such as your air conditioning system and water heater. However, beginning in January the online programming portal will no longer be active. User guides are available at GulfPower.com/EnergySelect to help you program your thermostat without using the portal.

It's important to note that your thermostat and pool pump (if installed) will remain on the latest settings that you have in the portal as of Dec. 31, 2021; we recommend ensuring that you have the settings that you want to remain in place at that time. Programming settings for water heaters will be removed so that your water heater will operate just like it did before installation; it will always have power available and will run as needed to maintain your hot water temperature settings.

Without Energy Select, how can I continue to control my energy usage and keep my bill lower?

We will continue to offer other programs and tools to help you manage your energy use and help keep bills low. Keep in mind that beginning in January 2022, you can always monitor your daily energy usage online by accessing your account at GulfPower.com.