

Florida Power & Light Company

Residential Low Income Program Standards

Effective: January 1, 2022

FPL Residential Low Income Program Standards

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FPL Residential Low Income Program Standards

Program Objective

Assist low income customers through FPL-conducted “Power to Save” Energy Retrofits, “Community Energy Saver”, and state Weatherization Assistance Provider (“WAP”) agencies.

Eligibility Requirements

Customer must:

- Have an active FPL residential account.
- For FPL “Power to Save” Energy Retrofits or “Community Energy Saver”, reside in an area where the majority of customers’ incomes are below 200% of the federal poverty level.
- For WAP-provided measures, meet WAP low-income eligibility criteria.
- Live in a residence with whole house cooling or heating.
- Have not previously received an FPL rebate for the same measure.

WAP must:

- Qualify all customers using Federal and State guidelines.
- Conduct an audit using either the National Energy Audit Tool (“NEAT”) or an FPL-approved method.
- Be responsible for all work performed by itself or by its designated contractor(s).

Rebate Amount and WAP Reimbursement Processing

Customers will receive the measures for free whether provided through an FPL “Power to Save” Energy Retrofit, “Community Energy Saver” or a WAP agency.

WAP Rebate Amount (per home)

- Weatherization/Infiltration \$90
- Air conditioning:
 - Duct testing & repair \$60
 - Unit maintenance \$80
 - Outdoor coil cleaning \$60
- Water heating:
 - Low flow showerhead \$30
 - Faucet aerator \$10
 - Pipe wrap \$40
- Lighting
 - LED bulbs (up to 5) \$6

WAP Reimbursement Processing

- WAP shall submit the Low Income Weatherization Rebate Form to FPL within 90 days of installation.
- For the sole purpose of ensuring program compliance in order to issue the rebate, FPL reserves the right to verify any installation and will be the sole determiner of whether the requirements of these Program Standards have been met. Customer must allow access for this purpose.
- Rebate will be paid to the WAP or its designee.

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- WAP must correct any deficiency in installation or materials identified by FPL within 90 days of notification.

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Residential sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that that any of the underlying work performed by the WAP agency was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of conservation measures installed by the WAP agencies and does not manage or provide oversight of the work performed by the WAP agency. It is the sole responsibility of the customer and the WAP agencies to investigate and select conservation measures that are appropriate for their specific application, perform the work and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control or instructions to WAP agencies regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the WAP and likewise the sole responsibility of the customer to manage and inspect the work performed by the WAP. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment and/or the work provided by the WAP agencies.