

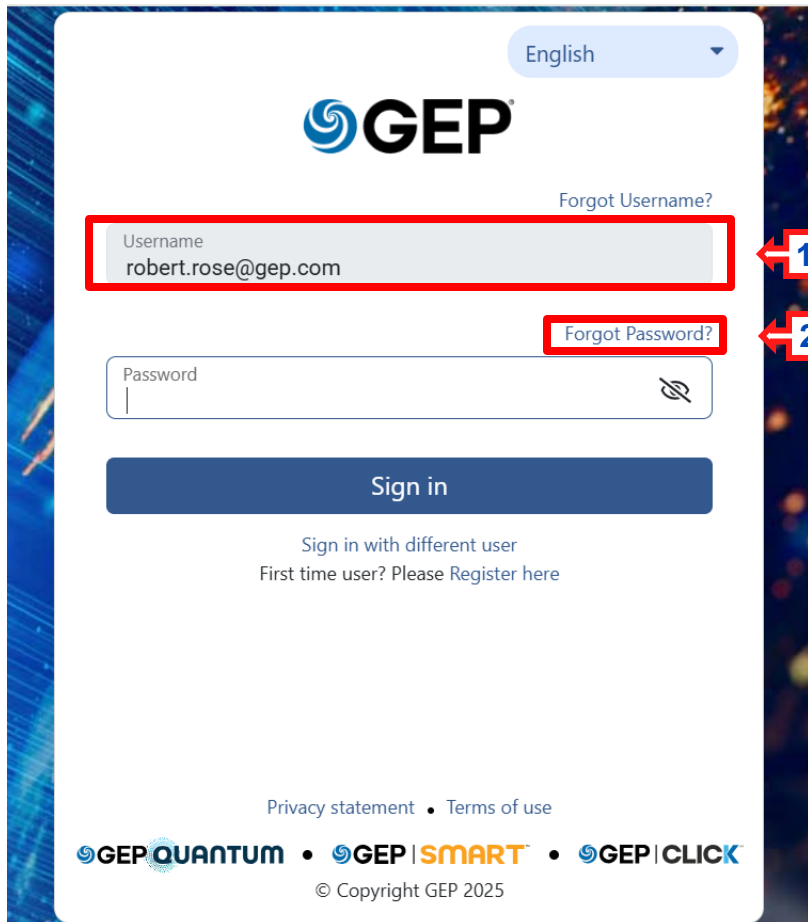
How to perform a Password Reset

Initiate Password Reset

Validate Your Profile

Reset Password

Login with New Credentials



The screenshot shows the GEP login interface. At the top right, there is a language dropdown menu set to 'English'. The GEP logo is centered at the top. Below the logo, there is a 'Forgot Username?' link. The 'Username' input field contains the email address 'robert.rose@gep.com' and is highlighted with a red box and a red arrow labeled '1'. To the right of the password field is a 'Forgot Password?' link, also highlighted with a red box and a red arrow labeled '2'. Below the password field is a 'Sign in' button. At the bottom, there are links for 'Sign in with different user' and 'First time user? Please Register here'. The footer contains links for 'Privacy statement' and 'Terms of use', and logos for 'GEP QUANTUM', 'GEP SMART', and 'GEP CLICK', along with the copyright notice '© Copyright GEP 2025'.

1

Go to the sign-in page at <https://quantum.gep.com> and enter your username (email address)

2

Click on '**Forgot Password**'

Initiate Password Reset

Validate Your Profile

Reset Password

Login with New Credentials

English

GEP QUANTUM

Forgot password Forgot username

Enter email
robert.rose@gep.com

OR

Enter username

Cancel Submit

[Privacy statement](#) • [Terms of use](#)

GEP|NEXE • **GEP|SMART** • **GEP|CLICK**

© Copyright GEP 2025

← 3

← 4

3

Enter the **email** you registered with on the GEP platform.

4

Next, click **Submit**.

Initiate Password Reset

Validate Your Profile

Reset Password

Login with New Credentials

The screenshot shows the GEP Quantum login interface. A modal titled "Verify Email" is displayed on the left, containing a green checkmark icon and the text: "The link to reset password will be sent to your user email, if it is registered with us. If your account is locked, a set of instructions and a verification code will be mailed. If your account is yet to be activated, an activation link will be sent". The "OK" button in this modal is highlighted with a red box. A red arrow labeled "5" points from the instruction box on the right to this "OK" button. In the background, the "Forgot password" form is visible, with the email "robert.rose@gep.com" entered. The form also includes a "Forgot username" option, input fields for email and username, and "Cancel" and "Submit" buttons. The GEP Quantum logo and footer information are also present.

5

Click OK.

Check your inbox for an email with the subject "**GEP LCX | Forgot Password**"

Password Reset Link

Validate Your Profile

Reset Password

Login with New Credentials

N nexteranotifications@gep.com
To: Robert C Rose

🗨️ Reply 🗨️ Reply all ➡️ Forward 📎 📧 ...
Tue 8/26/2025 2:36 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear User,

This email has been sent in response to your request to reset your password. The account(s) below are registered with the email or username you provided. Click on the link to reset your password.

A verification code will be sent to your mobile number(if it is verified in the system) or email address(if the mobile number is not verified in the system) once you click on the link below. This link will be valid for upto 24 hours.

Username	Full Name	Domain	Password Reset Link
Robert.Rose@gep.com	Robert Rose	NextEraEnergy	Click Here



Regards,

Team GEP Quantum and GEP SMART

6

Open this email and click on the **Password Reset Link** provided

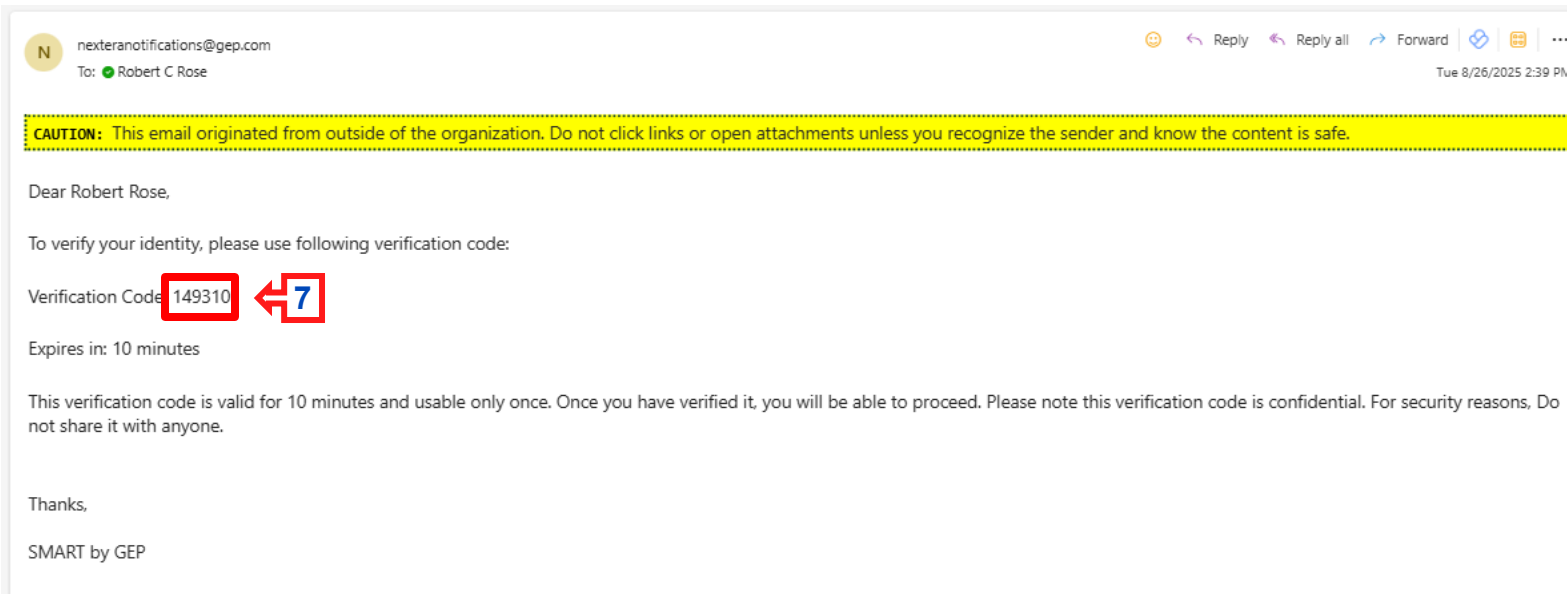
After clicking the 'Password Reset Link', GEP Smart will automatically trigger another email which contains your **Verification Code**.

Password Reset – Identity Verification

Validate Your Profile

Reset Password

Login with New Credentials



7

The subject of the second email with the verification code is **“GEP LEO | Verify Identity”**. Note the Verification Code from the mail.

Password Reset – Set a New Password

Validate Your Profile

Reset Password

Login with New Credentials

The screenshot shows the GEP Quantum password reset interface. At the top, there's a language selector set to 'English' and the GEP Quantum logo. Below the logo, a greeting 'Hello Robert.Rose@gep.com!' is followed by the instruction 'Reset your password.'.

Three red boxes with numbered callouts highlight specific elements:

- Callout 8:** Points to the 'OTP' field, which contains six asterisks.
- Callout 9:** Points to the 'New password' field, which contains 'Nextera@123456', and the 'Confirm new password' field below it.
- Callout 10:** Points to the 'Update' button, which is a dark blue button with white text.

Other visible elements include a 'Resend verification code' button, links for 'Privacy statement' and 'Terms of use', and logos for GEP NEXE, GEP SMART, and GEP CLICK at the bottom. A copyright notice '© Copyright GEP 2025' is also present.

8

Return to the sign-in page and enter your new password and enter your **verification code in the OTP Field.**

9

Set a new password adhering to the minimum criteria:

- **10 characters long**
- **1 upper letter, 1 lower letter, 1 number &**
- **1 special character (~!@#\$\$%^&*()_+?).**

10

Click "**Update**" on the sign-in page to complete the process.

Password Reset – Completion Update

Validate Your Profile

Reset Password

Login with New Credentials

11

You will receive another email verifying your password has successfully reset.

N nextera notifications@gep.com
To: Robert C Rose

😊 Reply Reply all Forward ☁️ 📎 ...
Tue 8/26/2025 2:49 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Robert Rose,

Your password has been successfully reset. Please login using your new credentials.

If you did not request to change your password, please reach out to customer support at support@gep.com

Regards,

GEP Smart

11