

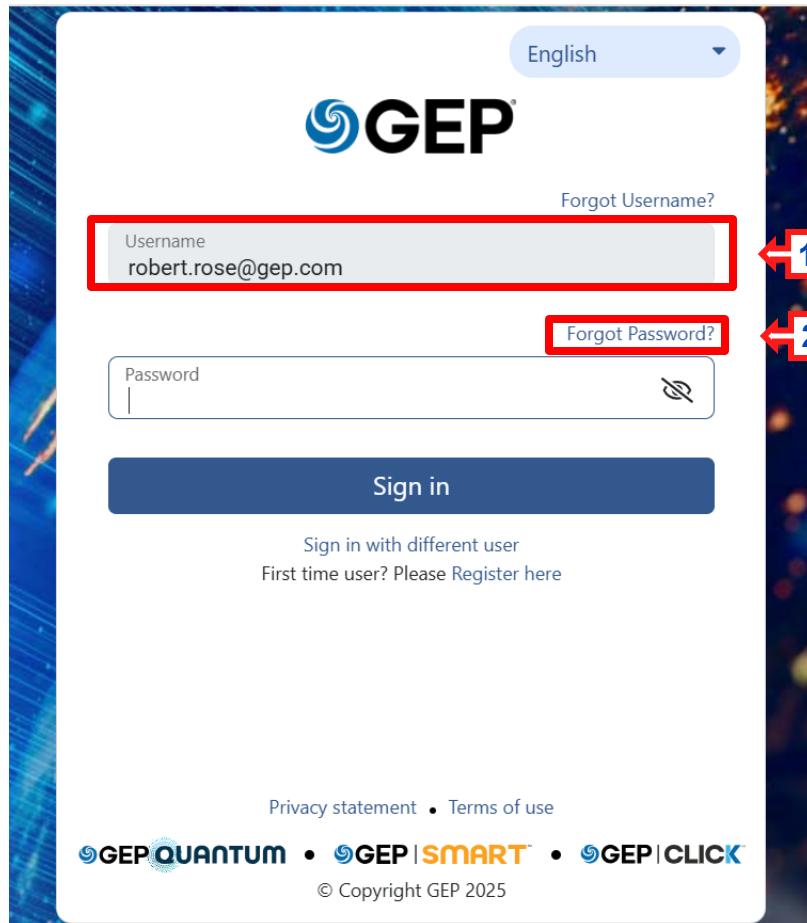
How to perform a Password Reset

Initiate Password Reset

Validate Your Profile

Reset Password

Login with New Credentials



The screenshot shows the GEP sign-in page. A red box highlights the 'Username' field, which contains 'robert.rose@gep.com'. A red arrow labeled '1' points to the 'Forgot Password?' link next to the password field. A red arrow labeled '2' points to the 'Sign in' button. The page includes a 'Forgot Username?' link, a 'Password' field, and links for 'Sign in with different user' and 'First time user? Please Register here'. At the bottom, there are links for 'Privacy statement' and 'Terms of use', and logos for GEP QUANTUM, GEP SMART, and GEP CLICK.

English

Forgot Username?

Username
robert.rose@gep.com

Forgot Password?

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Sign in

Sign in with different user
First time user? Please Register here

Privacy statement • Terms of use

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1

Go to the sign-in page at <https://quantum.gep.com> and enter your username (email address)

2

Click on 'Forgot Password'

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Login with New Credentials

English

GEP QUANTUM

Forgot password Forgot username

Enter email
robert.rose@gep.com

OR

Enter username

Cancel **Submit**

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3

Enter the **email** you registered with on the GEP platform.

4

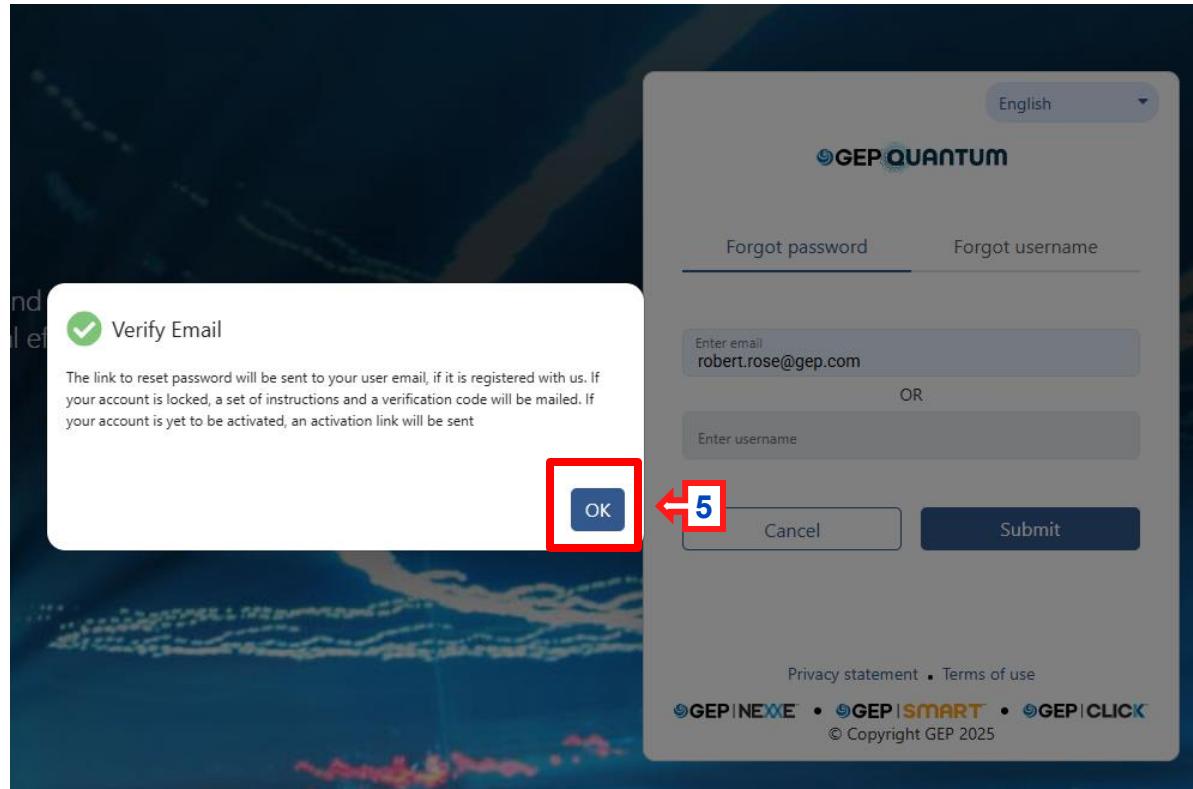
Next, click **Submit**.

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Click OK.

Check your inbox for an email with the subject "GEP LCX | Forgot Password"

Password Reset Link

Validate Your Profile

Reset Password

Login with New Credentials

nexteranotifications@gep.com
To: Robert C Rose

Tue 8/26/2025 2:36 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear User,

This email has been sent in response to your request to reset your password. The account(s) below are registered with the email or username you provided. Click on the link to reset your password.

A verification code will be sent to your mobile number(if it is verified in the system) or email address(if the mobile number is not verified in the system) once you click on the link below. This link will be valid for upto 24 hours.

Username	Full Name	Domain	Password Reset Link
Robert.Rose@gep.com	Robert Rose	NextEraEnergy	Click Here

Regards,

Team GEP Quantum and GEP SMART

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Open this email and click on the **Password Reset Link** provided

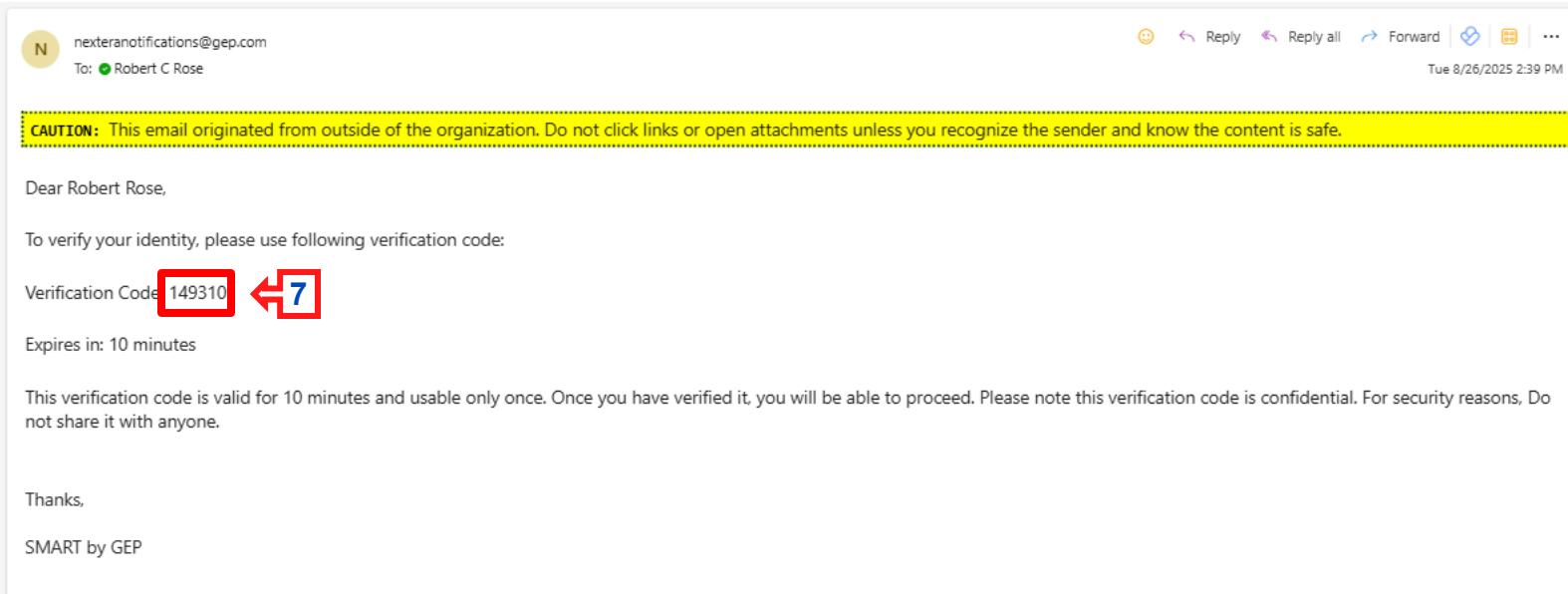
After clicking the 'Password Reset Link', GEP Smart will automatically trigger another email which contains your **Verification Code**.

Password Reset – Identity Verification

Validate Your Profile

Reset Password

Login with New Credentials

An email screenshot from nexteranotifications@gep.com to Robert C Rose. The subject is "Identity Verification". The email body contains a yellow warning bar: "CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe." Below this, the message reads: "Dear Robert Rose, To verify your identity, please use following verification code: Verification Code 149310" with a red box around the code. A red box with a blue arrow pointing left and the number "7" is overlaid on the code. The message continues: "Expires in: 10 minutes" and "This verification code is valid for 10 minutes and usable only once. Once you have verified it, you will be able to proceed. Please note this verification code is confidential. For security reasons, Do not share it with anyone." At the bottom, it says "Thanks, SMART by GEP".

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The subject of the second email with the verification code is “**GEP LEO | Verify Identity**”. Note the Verification Code from the mail.

Password Reset – Set a New Password

Validate Your Profile

Reset Password

Login with New Credentials

English

GEP QUANTUM

Hello Robert.Rose@gep.com!

Reset your password.

OTP
8

New password
Nextera@123456

Confirm new password

Resend verification code

Update

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Return to the sign-in page and enter your new password and enter your **verification code in the OTP Field**.

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Set a new password adhering to the minimum criteria:

- **10 characters long**
- **1 upper letter, 1 lower letter, 1 number &**
- **1 special character (~!@#\$%^&*()_+?).**

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Click "Update" on the sign-in page to complete the process.

Password Reset – Completion Update

Validate Your Profile

Reset Password

Login with New Credentials

 nexteranotifications@gep.com
To:  Robert C Rose

Reply Reply all Forward   ...
Tue 8/26/2025 2:49 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Robert Rose,

Your password has been successfully reset. Please login using your new credentials.

If you did not request to change your password, please reach out to customer support at support@gep.com

Regards,

GEP Smart

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You will receive another email verifying your password has successfully reset.