

Florida Power & Light Company

**Residential Low-Income Weatherization
Program Standards**

Effective: September 01, 2025

Residential Low-Income Weatherization Program Standards

1. Program Overview

The Residential Low-Income Weatherization program is specifically designed to assist low-income customers by providing direct installation of energy saving measures. The program operates through two distinct models. First, low-income areas are identified and proactively canvassed to recruit qualifying customers for measure installation through FPL's Community Energy Saver initiative. The initiative also includes a free energy survey to help customers identify additional low and no-cost ways to reduce energy consumption. Second, Weatherization Assistance Providers (WAPs) or other FPL-approved agencies who have installed specified measures can submit rebate requests to FPL.

2. Eligibility Requirements

- Customers must be existing FPL residential customers who meet certain low-income criteria.
 - FPL's Community Energy Saver program is conducted in areas where the majority of customers' incomes are below 200% of the federal poverty level. All customers in these identified areas are eligible to participate.
 - For measures installed by WAP or other FPL approved agencies, customers eligibility is determined by the agency.

3. Participation Requirements

- Customer must agree to have measures installed by FPL, FPL designated representative, or FPL approved agency.

4. Incentives

- Customers will receive installed energy and water-saving measures for free whether provided through FPL, a WAP, or any other FPL approved entity.
- Reimbursement amounts for each measure installed by WAP or other FPL approved agencies will be as follows:

<u>Measure Type</u>	<u>Reimbursement Amount</u> <i>(per household)</i>
Weatherization/Infiltration	
- Weatherstripping, Caulking, and Door Sweeps (Infiltration)	\$90
Air Conditioning	
- Duct Testing & Repair	\$60
- Outdoor Coil Cleaning	\$60
Water Heating	
- Low Flow Showerhead	\$30
- Faucet Aerator	\$10
- Pipe Wrap	\$40
Ceiling Insulation	
- Below Code Add R-10	\$500
Lighting	
- LED Bulbs	\$6

5. Incentive Processing

- FPL-approved agency shall submit the Low-Income Weatherization Rebate Form to FPL within 90 days of installation.
- Reimbursement amounts for each measure installed by WAP or other FPL approved agencies will be paid to the approved agency after 45 days of receiving completed documentation and confirming all program requirements are met.
- FPL-approved agency must correct any deficiency in installation or materials identified by FPL within 90 days of notification.

6. Reporting Requirements

- Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery (ECCR) True-Up and Projection filings.
- Program achievements will be reported in FPL's Demand-Side Management (DSM) Annual Report.

7. Disclaimers

The issuance of an incentive by FPL under the program shall not be considered or relied upon by the customer to be confirmation that any of the underlying work performed by the FPL-approved agency was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards, or individual contract requirements. FPL does not participate in or approve the selection of conservation measures installed by the FPL-approved agencies and does not manage or provide oversight of the work performed by the FPL-approved agency. It is the sole responsibility of the customer and the FPL-approved agencies to investigate and select conservation measures that are appropriate for their specific application, perform the work, and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control, or instructions to FPL-approved agencies regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the FPL-approved agency and likewise the sole responsibility of the customer to manage and inspect the work performed by the FPL-approved agency. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment, and/or the work provided by the FPL-approved agencies.