

Quality of service hearings

The PSC has scheduled the following in-person and virtual hearings to provide interested FPL customers an opportunity to speak about the company's quality of service and the requested rate increase.

» North Fort Myers

**May 28, 2025,
9 a.m. ET**

Lee County Civic Center,
Davidson House
11831 Bayshore Rd,
North Fort Myers, FL 33917

» Miami Gardens*

**May 28, 2025,
6 p.m. ET**

Florida Memorial University,
Lou Rawls Center for the
Performing Arts
15800 NW 42nd Ave,
Miami Gardens, FL 33054

» Hollywood*

**May 29, 2025,
9:30 a.m. ET**

Anne Kolb Nature Center
751 Sheridan St,
Hollywood, FL 33019

» West Palm Beach

**May 29, 2025,
6 p.m. ET**

Solid Waste Authority of
Palm Beach County
7501 N Jog Rd,
West Palm Beach, FL 33412

» Daytona Beach Shores

**May 30, 2025,
1 p.m. ET**

Shores Community Center
3000 Bellemead Dr,
Daytona Beach Shores,
FL 32118

» Virtual*

**June 3, 2025,
6 p.m. ET**

» Virtual

**June 4, 2025,
10 a.m. ET**

» Virtual

**June 4, 2025,
2 p.m. ET**

» Pensacola

**June 5, 2025,
6 p.m. CT**

Pensacola State College:
Hagler Auditorium
1000 College Blvd.,
Building 2a,
Pensacola, FL 32504

» Panama City

**June 6, 2025,
1 p.m. CT**

Gulf Coast State College:
Student Union East,
Room 232
5230 West Highway 98,
Panama City, FL 32401

The virtual service hearings will be viewable online at the PSC's website. Visit www.FloridaPSC.com and look for the "Watch Live Broadcast" icon on the left side of the webpage. If you do not have access to the internet, you may call 850-413-7999 to listen to the hearings.

Customer participation in the virtual hearings will be by phone. Customers may register to speak at the virtual service hearings in one of the following ways:

1. Register using the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading
2. Call the PSC at 850-413-7080
3. Email speakersignup@psc.state.fl.us.

Online registration for the virtual service hearings will open on May 20, 2025, at 9 a.m. ET, and close at noon ET on June 2, 2025. One day prior to the virtual service hearings customers who signed up to speak will be provided further instructions from PSC staff on how to participate.

Customers who wish to speak at the in-person service hearings may register upon arrival at the venue. Online registration is not available for in-person service hearings.

All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify or when those present have testified. Please note that the order in which customers will speak is based on the order in which they register.

If you have questions about the sign-up process, please call **850-413-7080**. If you register to speak and wish to provide documents to the PSC, please do so by noon ET two business days prior to your registered hearing date. These documents should be sent electronically to the Commission Clerk, via the Commission's website (www.FloridaPSC.com), by selecting the Clerk's Office tab, then select Filing Documents Electronically. If assistance in filing your documents is needed, please contact the Clerk's Office at **850-413-6770**.

Customers who wish to speak in Spanish are encouraged to select a hearing at which an interpreter will be available.

*Denotes Spanish-language interpreter available

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