

## How to Spot a Scam

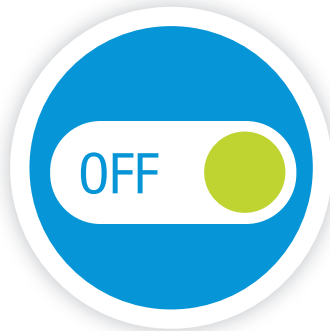
### Don't become a victim.

In one of the most common scams, a person may



**Pretend** to be from Florida Power & Light Company (FPL). Your caller ID may even display FPL's name.

**Threaten** to turn off power to your home or business within a few hours.



**Demand immediate payment** only with cash, a prepaid card or wire transfer.



### Suspect a scammer?

Here's what to do if the person seems suspicious:

- 1 Hang up the phone.
- 2 Call the police.



**DO NOT** pay in person or over the phone if immediate payment is demanded to avoid disconnection.

FPL will always offer you multiple ways to pay your bill.