Lower bills, higher reliability

Just like you, we believe electricity should be affordable, reliable and clean. That’s why we’re replacing older, inefficient power plants with new ones like the FPL Port Everglades Next Generation Clean Energy Center, which is scheduled to open next month.

Our smart investments in new modern power plants like Port Everglades, which are more than 90 percent cleaner and 35 percent more efficient, are paying off. The fact that they run using less fuel, and that natural gas prices are even lower, allows us to reduce your electric bill in April for the fourth time in the last 16 months, for a total reduction of nearly $10 a month since 2014. And, this fuel rate reduction more than offsets the base rate adjustment that takes effect when Port Everglades begins serving customers – part of a four-year rate agreement approved in 2012.

Beginning in April, a typical 1,000-kWh residential customer bill will see a net decrease of $1.65 a month.

We’re changing Florida’s energy today to create a better tomorrow for all of us. See how we’re working to keep your bills low:

FPL.com/lowerbills

Reliability up 25 percent

We know how important it is to have reliable electricity to power your home. We’re strengthening power poles and investing in advanced, smart grid technology that has helped improve reliability by about 25 percent in the past five years. But, we’re never satisfied. We’re always working to make the grid even stronger and smarter to deliver more reliable service.

Learn more: FPL.com/reliability
**Storm charge adjustment**

A routine adjustment to the storm charge portion of your bill takes effect this month. Adjusted up and down periodically during the year with Florida Public Service Commission approval, this charge helps pay for previous hurricane restoration costs and replenish the reserve for future storms. Effective March 1, the storm charge rate will change to $1.34 per 1,000 kWh for residential customers.

View information about your rates: [FPL.com/rates](http://FPL.com/rates)

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**Get rid of the clutter with FPL Email Bill®**

Go online and view, pay or print your bill anytime. Get easy and secure access to 24 months of bill and payment history. Plus, you’ll be able to easily compare your energy usage over time. It’s like spring cleaning for your bills.

Go paperless today: [FPL.com/paperfree](http://FPL.com/paperfree)

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**Ask the Energy Expert**

**Q** I own a condo in Florida and we are snowbirds. I wanted to know, what do you recommend for closing up my home for the summer?

- Yvan L., Delray Beach, Fla

**A** Thank you for your question, Yvan - we hear this one a lot. As you start to make your arrangements before heading back north, here are some recommendations to help you prepare your home and manage your account while away. Get tips: [FPLblog.com/snowbirdtips](http://FPLblog.com/snowbirdtips)

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**Advancing affordable clean energy**

We’re tripling our solar capacity this year by building new solar power plants. It’s part of our commitment to generating clean energy affordably and reliably, now and in the future for our customers.

Learn more: [FPL.com/solar](http://FPL.com/solar)

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**Important safety tips for working outside**

» Before beginning work outside, especially yard work using tools, ladders, or poles, always look up and note the location of power lines.

» Keep ladders and the ends of the tools you’re using more than 10 feet away from power lines.

» If you see a power line that is down or looks hazardous, call 911 and FPL at 800-4OUTAGE (800-468-8243).

See more safety tips: [FPL.com/safety](http://FPL.com/safety)

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**Stop thieves from driving up your bill**

Did you know? Electricity is the third most stolen product in the U.S. Stealing electricity is a felony and can lead to more than 20 years behind bars. Learn how you’re paying for this crime and how to report it: [FPL.com/meters](http://FPL.com/meters)