Continued investments to keep bills low and reliability high

Providing affordable, reliable and clean energy is our commitment to your business. Over the last 10 years, business customers’ typical bills have decreased about 20 percent on average. And, based on a rate settlement agreement approved by the Florida Public Service Commission in November, the price your business pays for the energy we provide will continue to remain lower for at least the next four years.

The agreement, that took effect Jan. 1, will allow us to continue making smart investments in clean solar energy and our energy infrastructure, which is recognized as one of the most reliable in the U.S.

So, what does it mean for your business’ energy bill? The impact of the agreement varies depending on rate class and customer usage. Most typical business customer bills will see an increase in the range of approximately 3 to 8 percent in 2017 – with smaller businesses seeing the lowest increases. Even with the changes, we estimate that typical business customer bills in 2020 will still be lower than they were in 2006.

To learn more, visit: FPL.com/answers

Learn about deposits

Since all customers are billed for energy after it’s used, we may ask those opening new accounts to pay a deposit amount based on the expected average cost of two months of service at the address. If your average usage turns out to be higher than the estimated cost, we may ask you to pay the difference to bring the deposit to the required level.

For deposits held more than six months, you will earn two percent interest from the time the deposit is paid in full, and three percent interest for a deposit held 23 continuous months after 12 months of prompt payment. This interest is credited to your account annually. For customers with a good payment history, we may refund your deposit after 36 months. Learn more about refunds and other deposit information, including accepted payment options: FPL.com/bizdeposits

Resale of electric service prohibited

The Florida Administrative Code prohibits the resale of electricity for a profit. The actual cost of energy billed by FPL may be reasonably allocated among tenants, lessees and other entities as long as no profit is made.

Energy Answers

Send us your energy questions for a chance to win a smart thermostat.
We’re here to help you get energy answers for your business.
Send us your questions: FPL.com/bizanswers

Latest typical bill comparisons

<table>
<thead>
<tr>
<th>Service</th>
<th>National Average</th>
<th>Florida Average</th>
<th>FPL Bill</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$197.84</td>
<td>$181.53</td>
<td>$148.89</td>
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</table>

*Estimate based on FPL typical bill of 1,500-kWh G5-1 rate class, representing majority of FPL business customers for Jan. 1, 2017. Includes state gross receipts tax, but not credits, local taxes or fees that may be applicable in some jurisdictions. Florida average (Oct. 2016) based on rates reported to PSC, National average (July 2016) based on rates reported to EEI.
Business rate classification is based on your maximum monthly energy usage and when you use energy. Qualifying for another rate may produce savings for some customers. For example, if your business can shift a significant part of electric usage to off-peak times when the demand for energy is lower, you may benefit from our time-of-use (TOU) rates. With TOU rates, you are billed at a lower rate for off-peak usage and a higher rate for peak-period usage. To benefit, your energy use must be shifted away from the following peak hours, Monday through Friday:

- April 1 to Oct. 31, noon to 9 p.m.
- Nov. 1 to March 31, 6 to 10 a.m. and 6 to 10 p.m.*

For more information about your bill or to view available business rate options that might be more economical for your business, visit: FPL.com/rates


**Table Data**

| RATES EDITION | JANUARY 2017 | ENERGY NOTES | ENERGY NOTES | JANUARY 2017 | RATES EDITION |

**About your bill:** Information for your business

This edition of Energy Notes includes information about your monthly bill, including an overview of the charges for your energy. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components: FPL.com/rates


**Effective Jan. 1, 2017 BUSINESS RATE CLASS**

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This rates summary reflects rates and charges approved by the Florida Public Service Commission. View the full list online at FPL.com/rates.