

Florida Power & Light Company

Residential Ceiling Insulation Program Standards

Effective: November 2, 2020

FPL Residential Ceiling Insulation Program Standards

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Program Objective

Encourage customers to improve the building envelope's thermal efficiency.

Eligibility Requirements

Customer must:

- Have an active FPL residential account.
- Reside in a premise constructed before 1982.
- Have whole house electric air conditioning and heating.
- Have not received a ceiling insulation rebate within the last 20 years.
- Select, verify and hire a Participating Independent Contractor ("PIC") to perform the installation work.
 - Governmental entities, including local, state and federal agencies, may, with FPL's pre-approval, perform installations themselves provided they comply with all other Program Standards requirements.
- Provide access to all attic spaces in order for either FPL to determine rebate eligibility or PIC to determine and demonstrate to FPL such eligibility.
- Have a verified ceiling insulation R-value of less than R-8.
- Select ceiling insulation that meets all material specifications.

Ceiling Insulation material must reflect the following specifications:

- Have a specified R-Value.
- Include, but not limited to, the following insulation types; blown-in, batt, blanket, and sprayed foam or fiber.
- New (*i.e.*, not refurbished, previously installed or otherwise used).
- Thermal properties, technical specifications, and performance characteristics independently tested and verified using the applicable test methods/standards established by the American Society of Testing and Materials ("ASTM") or based on other FPL-approved calculations and test methods, where appropriate.

Installation by the PIC must:

- Be installed uniformly on the ceiling as a direct application to insulate the full attic to a minimum R-value of R-30 for climate zone 1 (Miami-Dade, Broward and Monroe counties) or R-38 for climate zone 2 (rest of FPL territory) over all conditioned space including the scuttle hole (additions or renovations do not qualify).
- Be located in an accessible attic (inaccessible attics and flat roof installations are not eligible).
- Not be installed on top of unfinished (drop) ceilings.
- Not cover soffits or any other type of attic ventilation system.
- Have minimum clearance around all recessed lighting and gas-fired appliances as stipulated in state, county and local codes.
- Leave a product specification sheet for FPL at the premises.

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PIC Requirements

- FPL at its sole discretion will determine the number of PICs eligible to participate in the Program.
- PIC must comply with all requirements of these Program Standards and a failure to comply can result in denial of the rebate and the PIC's removal from participation in the Program.
- PIC must sign an agreement with FPL regarding their overall participation in the Program. This is separate and independent from any agreement between the customer and the PIC.
- PIC must have the appropriate license in good standing to perform the work.

Rebate Amount and PIC Reimbursement Processing

Rebate Amount

<u>Existing R-value</u>	<u>Rebate Amount</u>
R0-R2	\$190
R3-R8	\$95

- No rebate payment shall exceed the customer's payment to the PIC which may include both materials and applicable labor.
- The rebate amount must appear as an itemized credit on the PIC's invoice to the customer and the customer must have paid the amount net of the rebate.

PIC Reimbursement Processing

- Before installation begins a rebate certificate must be issued to the customer by an FPL representative or PIC.
- After installation, the customer or customer's designee will give the customer-signed rebate certificate to the PIC as partial payment. A rebate certificate cannot be exchanged for cash.
- PIC must submit to FPL date-stamped photo or video documentation showing the before and after R-value levels and any other supporting documentation as required by FPL (e.g., product specification sheet, etc.).
- PIC shall complete and submit its rebate reimbursement request and all required documentation online through FPL's Web Incentive Processing System ("WIPS"), or any other administrative process as may be established by FPL.
- For the sole purpose of ensuring Program compliance in order to issue the rebate, FPL reserves the right to verify any installation and will be the sole determiner of whether the requirements of these Program Standards have been met. Customer must allow access for this purpose.

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Residential sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer and PIC messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

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Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in the FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper ceiling insulation for their residence; and/or (ii) that any of the underlying work performed by the PIC was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the ceiling insulation and does not manage or provide oversight of the work performed by the PIC selected and hired by the customer. It is the sole responsibility of the customer to investigate and select ceiling insulation that is appropriate for their specific application, perform their own due diligence in selecting the PIC, manage the PIC they select and hire to perform the work, and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control or instructions to PICs regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the PIC who is an independent contractor and likewise the sole responsibility of the customer to manage and inspect the work performed by the PIC. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the material and/or the work provided by the PIC.