

Florida Power & Light Company

Residential Energy Survey Program Standards

Effective: November 9, 2015

FPL Residential Energy Survey Program Standards

Table of Contents

Program Objective	2
Program Requirements.....	2
Reporting Requirements.....	2
Disclaimers	2

FPL Residential Energy Survey Program Standards

Program Objective

Educate customers on energy efficiency and encourage them to participate in applicable FPL Demand-Side Management (“DSM”) programs and/or implement other recommended actions not included as part of FPL’s Residential programs.

Program Requirements

- Customer must have an active FPL residential account.
- Survey must be performed by an FPL representative either in the customer’s home or on the phone or by the customer using FPL’s online application.

Reporting Requirements

Program costs will be reported to the Commission in FPL’s Energy Conservation Cost Recovery (“ECCR”) True-Up and Projection filings. Program achievements will be reported in FPL’s DSM Annual Report.

Disclaimers

“The utility does not warrant or guarantee the audit findings or recommendations, nor is the utility liable as a result of the audit for the acts or omissions of any person who implements or attempts to implement those conservation measures recommended by the auditor” (*Florida Administrative Code 25-17.003*). It is the sole responsibility of the customer to determine whether any energy conservation measure is appropriate for their property and to manage any independent contractor that is selected and hired by the customer.