



Let FPL help you manage your bill

FPL On Call®

- » On Call is an easy way to lower your energy bill.
- » When you volunteer to enroll in On Call, you help us meet the energy needs of all customers when demand for energy is highest.
- » In exchange for your participation, you will receive a credit on your FPL bill.
- » Save more than \$90 per year depending on the equipment and options selected.*
- » To find out if your address is eligible to participate, visit FPL.com/OnCall or call **800-342-5375**.

FPL Budget Billing®

- » Most of us use more energy to keep cool in the summer months.
- » To prevent large month-to-month fluctuations in your bill, you can sign up for FPL Budget Billing.
- » FPL Budget Billing evens out your energy costs throughout the year, so you pay about the same amount each month.
- » While it is not a savings plan, Budget Billing makes it easier to manage your monthly expenses.
- » For more information, visit FPL.com/resbb, or call **800-226-3545**.

FPL 62Plus

- » FPL 62Plus is a program for residential customers who rely on fixed-income payments, regardless of age.
- » The program allows one full month to make the payment after the bill is issued.
- » To qualify, the residential account must be paid up-to-date at the time of enrollment. The account name must also match the person enrolling.
- » For more information, visit FPL.com/62plus, or call **800-266-3545**.

Energy Dashboard

- » Your personalized Energy Dashboard gives you the power to see how much energy you're using and ways to save on your energy bill.
- » Log into your Energy Dashboard to understand how much energy you're using – and what it's costing you – by the month, day or hour.
- » Forecast and budget your energy use.
- » Understand the variables affecting your bill, like outside temperatures, and act on them.
- » To learn more about how you can take control of your energy use, visit FPL.com/EnergyDashboard.

FPL Friendly Reminder®

- » FPL Friendly Reminder is a free service for customers that provides a duplicate final notice before power is shut off for non-payment.
- » The duplicate final notice can be sent to a designated third party or to the service address when using a different mailing address.
- » You can also choose to have the duplicate final notice sent to your service address if you use a different mailing address. This may be helpful if you are a seasonal customer.

- » The designated person is not responsible for paying the bill. The customer has five business days from the date of the final notice to make the payment.
- » Customers are responsible for notifying FPL if their address or the third party's address changes.
- » If the customer suspends or closes the account for any reason, they will need to re-enroll in the program.
- » For more information, visit FPL.com/remind, or call **800-266-3545**.

These programs are subject to modification or cancellation at any time without notice. Final eligibility requirements are specified in the program standards.

*Typically, the program is only activated during times of high energy usage or emergency situations. On Call credits are dependent on the appliances enrolled being approved by FPL or the contractor; maximum annual savings is \$91.75.